# 2017-2019 Community Health Improvement Plan

Williamson County, TX











# To Our Valued Community Partners

Thank you for your dedication to making Williamson County an even healthier place to live, work, worship, learn, and play. As your public health department, the Williamson County and Cities Health District (WCCHD) is committed to working with you as a partner to realize the shared vision of "Healthy People Thriving in Healthy Communities." The 2017-2019 Community Health Improvement Plan (CHIP) is our collective roadmap to making that vision a reality. The CHIP defines concrete goals and objectives that the community will measure and achieve to ensure progress.

The CHIP was built upon the foundation established by the 2016 Community Health Assessment (CHA). The 2016 CHA provided a comprehensive snapshot of the health status of Williamson County as told in both the data and the powerful stories of community members.

This CHIP belongs to you. The community identified the priorities, wrote the plan, and implemented the plan. Williamson County is a large and diverse place, and none of us can create this change alone. The shared ownership of community health among diverse stakeholders offers better mobilization and utilization of resources to achieve improvement. We are truly better, and stronger, together.

Sustained and broad community involvement is the key to achieving the goals set forth in this plan. Through the organizing structure of the WilCo Wellness Alliance (WWA), WCCHD will help to coordinate efforts and track progress against goals. WCCHD will also provide support staff and guidance so that the community partners can focus on action.

I encourage everyone to take part in improving the health of our county. Information on how to join the 500 plus members of the Alliance is available at <a href="https://www.HealthyWilliamsonCounty.org">www.HealthyWilliamsonCounty.org</a>. Join today!

Community-level change is hard. However, when the community comes together, sees the Alliance in action, and witnesses the strength in numbers, I have no doubt that we will be able to make a real and measurable difference.

Very sincerely yours,

Mr. John Teel, M.S., R.S.

John Teel RS

**Executive Director** 

Williamson County and Cities Health District











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The Williamson County and Cities Health District (WCCHD) convened this project and coordinated the development with the WilCo Wellness Alliance (WWA). WWA community groups provided feedback on health priorities. Working groups developed action plans to address each of the health priorities. WCCHD provided guidance and oversight of the project. Individuals representing city and county governments, non-profits, healthcare groups and providers, colleges, school districts, faith-based groups, community organizations, businesses, and community members contributed immensely to the health improvement process. The CHIP is the community's plan to improve the health of the community.

The following organizations and individuals graciously provided support for this project:





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Alcohol Anonymous Lone Star Circle of Care

American Heart Association Marathon Kids

Amerigroup Maximus

Austin Community College Medxcel Facilities Management

Austin Oaks Hospital MomCare Network

Austin Public Health Mothers Against Drunk Driving (MADD)

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Bike Hutto New Day Intervention Counseling

Bluebonnet Trails Community Services One Life Health Coaches

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Breast Cancer Resource Center Phoenix House

Capital Area Council of Governments Q.care ~ On Demand House Calls

Capital Area Trauma Regional Advisory Council Resurgent Pointe Counseling and Education Services

Capital of Texas Alzheimer's Association Rock Springs Hospital
CATCH Global Foundation RockPointe Church

Cedar Park Fire Department Round Rock Christian Church
Cedar Park Office of Emergency Management (OEM) Round Rock Fire Department

Cedar Park Police Department Round Rock ISD
Cedar Park Regional Medical Center Round Rock OEM

Celebrate Recovery

Central Texas Food Bank

Central Texas Perinatal Coalition

Sacred Heart Community Clinic

Samaritan Health Ministries

Seton Healthcare Family

Child and Youth Behavioral Health Task Force St. David's Healthcare

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City of Georgetown

Superior HealthPlan

Sustainable Food Center

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Dell Children's Medical Center Texas Department of Agriculture

Dickey Museum & Multipurpose Center Texas Department of State Health Services
Elgin ISD Texas Division of Emergency Management

Florence Fire Department Texas Funeral Directors Association Disaster Response

Team

Georgetown Area Parkinson's Support Group Texas Health and Human Services

Georgetown Behavioral Health Institute Texas Mother-Friendly Worksite Program

Georgetown EMS Texas State University
Georgetown Fire Department The Christi Center

Georgetown Health Foundation The Georgetown Project
Georgetown Housing Authority The Volunteer Center

Georgetown ISD The Williamson County Institute for Excellence in

Nonprofit Inc.

Georgetown OEM United Way of Williamson County

Georgetown Project University High School

Good Life Taylor Williamson County and Cities Health District

Greater Williamson County YMCA Williamson County

Hays County Public Health Williamson County Attorney's Office

#### Williamson County 2017-2019 Community Health Improvement Plan

Health Service Region 7

Hope Alliance

**Hutto Fire Department** 

**Hutto Has Heart** 

**Hutto ISD** 

Interagency Support Council of Eastern Williamson

County, Inc. IT'S TIME TEXAS

Jarrell ISD

Leander Fire Department

Leander ISD Leander OEM

Liberty Hill ISD

LifeSteps Council on Alcohol and Drugs

Williamson County Constables

Williamson County Emergency Communications

Williamson County EMS

Williamson County HAZMAT

Williamson County Justice of the Peace Williamson County Juvenile Services

Williamson County Mobile Healthcare Link

Williamson County Mobile Outreach Team

Williamson County OEM Williamson County PIO

Williamson County Precinct Two

Williamson County Sherriff's Office (WCSO)

WCSO Crisis Intervention Team (CIT)

Special thanks to the following individuals who worked so diligently to create this document:

Authors: Melissa Tung (Lead) and Ray Langlois

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For more information or questions, please visit: www.HealthyWilliamsonCounty.org

# **Executive Summary**

## Overview<sup>1</sup>

According to the Public Health Accreditation Board (PHAB), a Community Health Improvement Plan (CHIP) is "a long-term, systematic effort to address public health problems on the basis of the results of community health assessment activities and the community health improvement process." A CHIP rallies community-wide efforts and targets resources to improve health. A CHIP looks outside the work of the local health agency to the work of the community. Williamson County and Cities Health District (WCCHD), in collaboration with the WilCo Wellness Alliance (WWA), developed the 2017-2019 Community Health Improvement Plan. The CHIP is Williamson County's plan to improving the health of its community.

## WilCo Wellness Alliance (WWA)

The WWA is the county's health and wellness coalition. The WWA is a group of community partners and support agencies that works together to empower the community to lead healthier lives. Organizations that participate include city and county governments, non-profits, healthcare agencies, colleges, school districts, faith-based groups, healthcare providers, and businesses. The WWA oversees health improvement activities, recommends direction and priorities, and promotes ways for groups to rally around health issues.

The WWA consists of four community groups organized by location and nine working groups organized by subject area. Throughout the health improvement process, the WWA collected data, provided feedback, and developed goals, objectives, and strategies for the CHIP. The WWA will implement the CHIP to improve health outcomes and routinely monitor implementation to ensure progress.

# Identifying the Top 5 Health Priorities

In June 2016, WCCHD, WWA, and local partners published an updated summary of the health status of the county also known as the 2016 Community Health Assessment (CHA). The CHA Team used the Mobilizing for Action through Planning and Partnerships (MAPP) framework to develop the CHA. MAPP is an evidence-based, systematic, and outcome-focused method of engaging local stakeholders. Through the 2016 CHA, the community determined the top five health priorities in the county.

#### The Top Five Health Priorities For Williamson County Are:

- 1. Mental Health: Prevention, early intervention, support, and treatment for mental illness
- 2. Access to Healthcare: Basic, affordable healthcare available for all residents
- 3. Awareness of Healthcare Resources: Available information and communication channels for resources
- 4. Active Living: Resources, access, and awareness for physical activity opportunities
- 5. Chronic Disease: Prevention, treatment, and management of chronic diseases

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<sup>&</sup>lt;sup>1</sup> References provided in the main document have been removed from the Executive Summary for brevity.

## **Developing Action Plans**

The county developed health priority action plans by leveraging the existing framework of the WWA. Four community groups and nine working groups of the WWA worked together to develop these health priority action plans. Working groups brainstormed individual working group action plans with goals, objectives, and strategies to target one or more of the top five health priorities. Community groups provided progresses and challenges in tackling these priorities for their specific areas.

Working groups participated in workshops to develop and refine their action plans. Either the working group chairs or WCCHD staff facilitated each action planning session. Larger working groups identified smaller task forces to participate. Groups met between two and seven times and spent between four to fourteen hours developing their plans. The working groups used the "Wisconsin Action Plan" implementation template, first developed by the Wisconsin CHIP Infrastructure Project and later modified by Austin Public Health. The template provided a framework for working groups to develop goals, objectives, strategies, and performance indicators. The nine working group action plans are located in Appendix A.

Community groups provided feedback about the five health priorities in the four geographic regions of the county by identifying progresses and challenges for each priority. The CHIP Team synthesized results from the four groups and identified similar challenges between the groups. Feedback from community groups helped to narrow down specific areas of interest to target resources and services within each health priority.

## Action Cycle (Planning, Implementation, and Evaluation)

Planning, implementation, and evaluation of progress on the 2017-2019 CHIP, hereafter referred to as the action cycle, is the next step in the health improvement process. The action cycle is a continuous process conducted annually from 2017 to 2019. Every year, working groups will plan, implement, and evaluate. First, groups will plan for implementation of strategies by assigning individuals and allocating resources to strategies. Second, groups will carry out those strategies. Third, groups will evaluate progress and address barriers to implementation of strategies. Feedback from earlier cycles will inform and improve later cycles.

#### Conclusion

Williamson County is a large and diverse place. No one group or individual can create change alone. Sustained and broad involvement is necessary to address the strategic health issues within the community. Solutions, like the issues, require the resources of many groups and individuals. The following guide demonstrates how the whole community can use the CHIP and participate in community health improvement.

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#### **How to Participate in Community Health Improvement**

#### How Can We All Participate in Community Health Improvement?

Implement the CHIP by joining the WWA and participating in working and community groups

#### **How Can Local Government Participate?**

- Incorporate CHIP into strategic and future planning
- Advocate for policies and resources that improve the five health priorities

# **How Can Businesses and Employers Participate?**

- Participate in Employee Wellness working group
- Promote worksite wellness policies and resources that focus on the five health priorities

# How Can Health Care Systems, Insurers, and Clinicians Participate?

- Work to increase insurance coverage and access to healthcare to Medicaid, low income, and uninsured individuals, especially for mental health
- Provide mental health services in the county

# How Can Early Learning Centers, Schools, Colleges, and Universities Participate?

- Participate in School Heath working group
- Equip educators with skills to promote and improve health

# How Can Community, Non-Profit, and Faith-Based Organizations Participate?

- Align health improvement efforts with the CHIP
- Leverage additional resources by referencing the CHIP

#### How Can Individuals and Families Participate?

- Practice and promote healthy behaviors in the community
- Advocate for community health improvement in the places where you live, work, worship, play, and learn

Community-level change is hard. However, when the county comes together, sees the WWA in action, and witnesses strength in numbers, the community can make a real and measurable difference. The county is truly better, and stronger, together. Even though challenges lay ahead, the community strives to make the county a healthy place where residents live, work, worship, play, and learn.











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# Introduction

Williamson County is a rapidly growing mid-sized county located in Central Texas just north of the state's capitol of Austin (Figure 1). Burnet County borders Williamson County to the West. Bell County borders the county to the North. Milam and Lee Counties border the county to the East. Travis and Bastrop Counties border the county to the South. With a total estimated population in 2016 of 508,607 residents, the county has experienced dramatic population growth in the last decade. Demographic changes have accompanied the overall population growth, with large increases in Hispanic, Asian American, and aging populations (1).

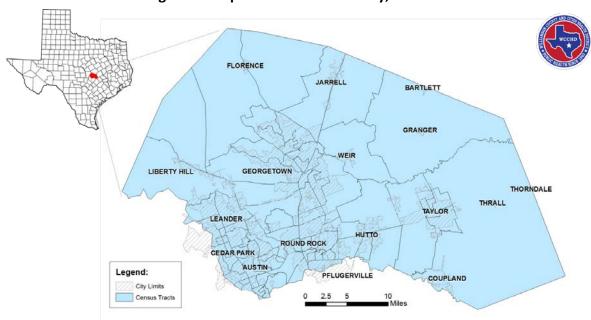


Figure 1: Map of Williamson County, Texas

Map Source: Public Health Initiatives and Planning Division, WCCHD; Created: July 2016 If you have any questions about this map, please contact <a href="wwwa@wcchd.org">wwa@wcchd.org</a>.

As of 2016, the County Health Rankings ranked Williamson County in the top three healthiest counties in Texas for the sixth consecutive year (2). Out of 241 ranked counties, the county was third overall in health outcomes and third overall in health factors. The county was top ten for health behaviors (#8), clinical care (#4), and social and economic factors (#3). However, the county was ranked 135<sup>th</sup> for physical environment (2). Although the county tends to be healthier as compared to the state, disparities in community health continue to persist across the county (3).

In 2012, the county began the first cycle of the health improvement process to address these gaps in health (Figure 2). Williamson County published the 2013 Community Health Assessment (CHA) and identified the top ten health priorities. Afterwards, the county developed the 2014-2016 Community Health Improvement Plan (CHIP). Between 2014 and 2016, the community carried out this action plan. During the spring of 2015 and 2016, the CHIP Team and the WWA published annual progress reports of health improvement activities.

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Community Health Year Three Assessment Review Community Health Year Two Improvement Plan Review Year One Review

**Figure 2: Community Health Improvement Process** 

Figure Source: Public Health Initiatives and Planning Division, WCCHD

# 2016 Community Health Assessment (CHA)

Figure 3: 2016 Williamson County **Community Health Assessment** 

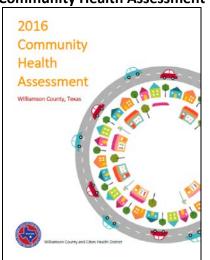


Figure Source: WCCHD, 2016

Community health improvement is a continual process with a new cycle beginning again February 2015. The county published a newly revised assessment of the health status of the community also known as the 2016 CHA (Figure 3).

Through the CHA, the Williamson County CHA Strategic Planning Team (hereafter referred to as the CHA Team) identified existing and emerging health needs, strengths and assets, key issues that affect quality of life, key forces of change, and priorities for improvement in the local public health system. The CHA Team also incorporated community feedback and lessons learned from the first cycle of health improvement into the new CHA.

The community identified the top five health priorities for future improvement efforts. The 2016 CHA sets the foundation for the 2017-2019 CHIP, which is the focus of this document.

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# 2017-2019 Community Health Improvement Plan (CHIP)

The 2017-2019 CHIP is Williamson County's commitment and plan to improve the health of the community. According to the Public Health Accreditation Board (PHAB), a CHIP is "a long-term, systematic effort to address public health problems on the basis of the results of community health assessment activities and the community health improvement process" (4). A CHIP rallies community-wide efforts and targets resources to improve health for the next three years. A CHIP addresses the strengths, weaknesses, challenges, and opportunities that affect the health of the community (5). A CHIP looks outside the work of the local health agency to the work of the community (6).

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# WilCo Wellness Alliance

The WilCo Wellness Alliance (WWA) is the county's health and wellness coalition. The WWA is a group of local partners and organizations that work together to empower the community to lead healthier lives. The WWA was formed in 2009 after it was chosen as an ACHIEVE (Action Communities for Health, Innovation, and EnVironmental change) community.

The WWA consists of both community members and organizations. Organizations involve all sectors of life including city and county governments, non-profits, healthcare agencies and providers, colleges, school districts, faith-based groups, and businesses. The WWA monitors activities of the health improvement process, recommends strategic direction and priorities, and facilitates ways for groups to rally around health issues. WWA encourages membership for all groups and individuals focused on improving the lives of others. The coalition works to develop plans that benefit the entire county, not just WWA members.

The WWA and WCCHD designed the Healthy Communities Alignment Model to demonstrate the need for alignment among the CHA, the CHIP, and the local health coalition in order to create balance, inclusiveness, engagement and sustainability. The model embraces the view of forming a group of stakeholders around an action plan to address local health priorities. Throughout the health improvement process, the WWA collected data and provided feedback on goals, objectives, and strategies. The WWA will be responsible for implementing CHIP action plans to improve outcomes of the five health priorities as well as continuously monitoring implementation to ensure progress. Combined with this feedback, new community input and data will allow the WWA to develop a new CHIP (Figure 4).

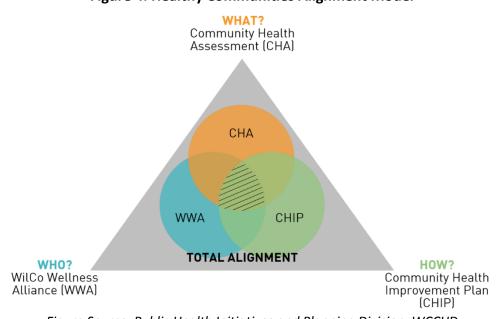


Figure 4: Healthy Communities Alignment Model

Figure Source: Public Health Initiatives and Planning Division, WCCHD

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# **Working Groups**

The WWA consists of four community groups and nine working groups (Figure 5) that collaborate to address the top five health priorities. Either WCCHD staff or external community partners support working groups. The WWA developed new working groups in response to the top ten health priorities identified in the 2013 CHA.

The working groups are:

<u>Active Living:</u> Active Living focuses on improving active living in the community. The group encourages the use of existing active living resources, creates awareness of new opportunities, and provides spaces for collaboration and information sharing around physical activity and the built environment.

<u>Employee Wellness</u>: Employee Wellness focuses on building a workplace that supports healthy lifestyles. The group improves and sustains employee health by focusing on prevention and wellness. Members work to recruit worksite wellness coordinators, human resources personnel, and supporting wellness agencies to network, collaborate, and build awareness.

<u>Healthy Eating</u>: Healthy Eating focuses on increasing the availability of healthy foods throughout the county. The group works to build awareness of healthy eating practices and to improve access to healthy foods. All organizations who seek to improve the healthy eating landscape for those in need are welcome.

<u>Maternal and Infant Health</u>: Maternal and Infant Health focuses on creating a healthy environment for the physical, mental, and emotional health of women and their families. The group works to improve access to healthcare, to increase collaboration of related healthcare organizations, and to promote continuity of care.

Mental Health Task Force (MHTF): MHTF has developed and coordinated behavioral health initiatives in Williamson County for the past ten years. The goal of the task force is to sustain a coordinated behavioral health system of care that focuses on prevention and early intervention, provides integrated services and access to care by eliminating barriers, reduces stigma through building awareness, and improves outcomes in a community that respects and preserves the rights of all and focuses on the whole person.

Subcommittees of the MHTF include the Child and Youth Behavioral Health Task Force, Alan's Hope Project for Suicide Prevention and Awareness, and the Professional Peer Review Committee. The Child and Youth Behavioral Health Task Force develops and coordinates prevention and early intervention systems of care for youth. Alan's Hope increases community awareness of resources and interventions available to the prevention of suicide. The Professional Peer Review Committee coordinates unified, integrated treatment planning for individuals with complex needs, such as mental health and chronic disease, across many care settings.

<u>Public Health and Medical Preparedness Committee (PHaMP)</u>: PHaMP is a coalition that coordinates preparedness and response activities among emergency management agencies, public health, EMS, and healthcare organizations in order to rapidly diagnose, investigate, and respond to health problems and health hazards within Williamson County.

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School Health: School Health promotes a coordinated approach to school health. The group will work to build collaboration between schools and community organizations and to increase awareness of resources.

Substance Abuse Collaborative: LifeSteps Substance Abuse Prevention Coalition "is committed to raising public awareness of the risks and consequences of underage drinking and drug abuse, educating the community about current and emerging drug trends, partnering with school districts, building liaisons with decisionmakers, parents, the medical and faith communities, as well as law enforcement. [The coalition works] to develop, implement and support environmental strategies to reduce substance abuse. [The coalition] believes by working together, citizens can nurture social and environmental changes to make Williamson County a safer and healthier place, brightening the future of our children, youth and families." For more information, visit http://lifestepscouncil.org/coalition/.

Systems of Care (SOC): SOC focuses on innovative ways to build health systems' capacity in the community. This group works to plan and develop integration between Williamson County providers participating in the Medicaid 1115 Waiver.

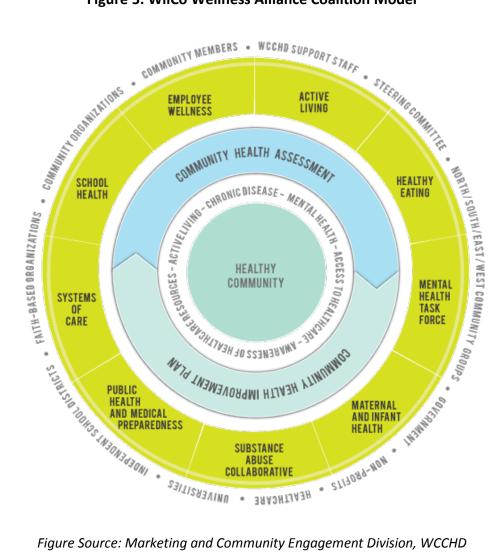


Figure 5: WilCo Wellness Alliance Coalition Model

Figure Source: Marketing and Community Engagement Division, WCCHD

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## **Community Groups**

Due to unique needs in different parts of the county, the WWA organized community groups by geography: North, South, East, and West (Figure 6). The community groups meet between two to three times annually. At these meetings, community members share strengths, assets, needs, and current initiatives about their city and/or region. These groups provide feedback to help tailor CHIP initiatives to the specific needs of each geographic region.

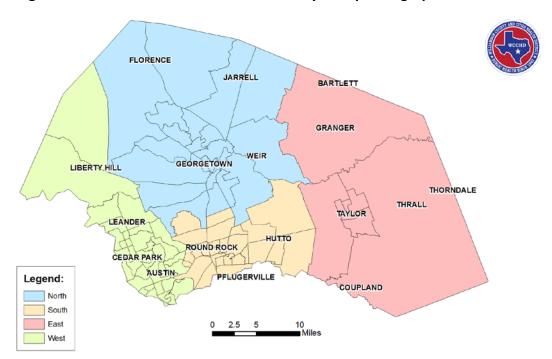


Figure 6: WilCo Wellness Alliance Community Groups Geographic Areas

Map Source: Public Health Initiatives and Planning Division, WCCHD; Created: July 2016 If you have any questions about this map, please contact <a href="www@wcchd.org">www@wcchd.org</a>.

# Community and Working Group Chairs

A community member voluntarily chairs each community group and working group. All chairs meet periodically to monitor activities of the community health improvement process as well as recommended strategic direction and priorities for improving the health of Williamson County and its communities.

# Building, Strengthening, and Maintaining the WWA

In order to engage the community, the WWA will continue to build, strengthen, and maintain the coalition and its relationships with its members. The WWA will design several organization and meeting structures to attract and retain members and to build strong supportive networks. Methods include networking opportunities at every meeting, spotlight activities of member agencies through the Alliance in Action newsletter, and a planned structure of meetings, webinars, and newsletters. Chairs and members will have the opportunity to evaluate coalition events through formal and informal feedback channels. Support staff will maintain an up to date membership list through MailChimp. Staff will create avenues for new members to join the coalition. In addition, WWA will maintain and update the Healthy Williamson County website and hold an annual WWA Summit.

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# The Mobilizing for Action through Planning and Partnerships Framework

The National Association of County and City Health Officials (NACCHO) developed the Mobilizing for Action through Planning and Partnerships (MAPP) framework. MAPP provides an evidence-based, systematic, and outcome-focused method of engaging local stakeholders (7). MAPP helps communities prioritize public health issues, identify resources available, and take action. The WWA and the 2017-2019 Williamson County CHIP Strategic Planning Team (herein after known as the CHIP Team) used this process to build upon the 2014-2016 CHIP. The six phases of the MAPP process are shown in Figure 7. The 2016 CHA describes in detail the findings from the four MAPP assessments and the process of prioritizing health issues. The 2017-2019 CHIP describes phases four, five, and six of this process.

- 1. Organize for Success and Partnership Development
- 2. Visioning
- 3. Four MAPP Assessments
  - Community Strengths and Themes
  - Forces of Change
  - Local Public Health Systems
  - Community Health Status
- 4. Identify Strategic Issues
- 5. Formulating Goals and Strategies
- 6. Action Cycle (Plan, Implement, and Evaluate) (8).

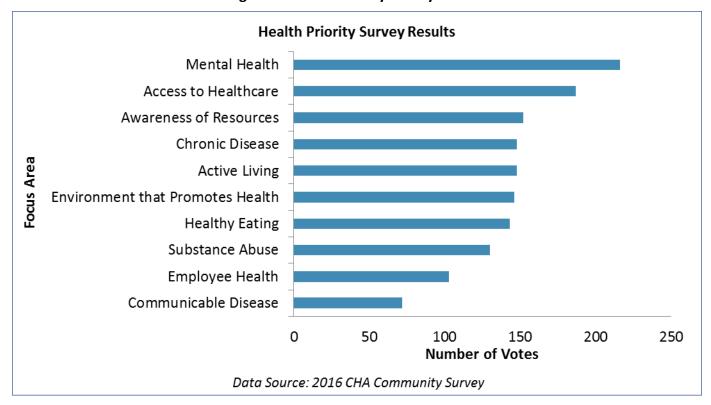
Figure 7: Mobilizing for Action through Planning and Partnerships (MAPP) Framework



Figure Source: National Association of County and City Health Officials, 2016

#### Prioritization of Health Issues

The CHA Team used qualitative and quantitative data collected through the four MAPP assessments to identify strategic issues to bring forth to the community to determine health priorities. The CHA Team developed and sent a survey through email for community members, organizations, and stakeholders to vote on the most critical priorities for the county. Between November 13, 2015 and December 9, 2015, the CHA Team collected 291 surveys. The survey asked participants to choose the top five issues they felt were the most pressing. In addition, the survey asked which areas participants would most like to see countywide efforts focused to change and improve health. The community would address the five areas with the highest number of recorded votes in the CHIP. Figure 8 displays the full results of the ten identified focus areas and voting.



**Figure 8: Health Priority Survey Results** 

# The Top Five Health Priorities

After one month of polling through surveys, county residents and stakeholders determined the following five areas as the top issues for countywide efforts to improve health (Figure 9). The community identified Mental Health as the most important health priority in Williamson County.

#### 1. Mental Health

Prevention, early intervention, support, and treatment for mental illness

#### 2. Access to Healthcare

Basic, affordable healthcare available for all residents

#### 3. Awareness of Healthcare Resources

Available information and communication channels for resources

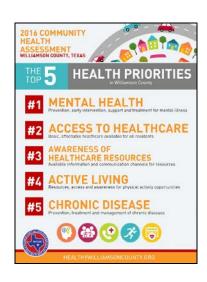
#### 4. Active Living

Resources, access, and awareness for physical activity opportunities

#### 5. Chronic Disease

Prevention, treatment, and management of chronic diseases

Figure 9: Williamson County Top Five Health Priorities Infographic



Infographic Source: Public Health Initiatives and Planning Division, WCCHD

## Alignment of Health Priorities

The CHIP Team aligned the top five health priorities with state and national priorities (Table 1). The National Prevention Strategy (NPS) and Healthy People 2020 (HP2020) outline national health priorities and provide guidelines and recommendations to tackle these health priorities. NPS focuses on prevention by integrating recommendations and actions across different settings (9). HP2020 establishes a nation-wide set of ten-year health promotion and disease prevention goals (10). The Texas Health and Human Services System (HHS) Strategic Plan 2015–2019, Volume 1 outlines state health priorities (11).

Mental health, the number one health priority of the county, aligned with both NPS (Mental and Emotional Well-Being), HP2020 (Mental Health), HHS (Provide behavioral health services), and the Texas Statewide Behavioral Health Strategic Plan. Access to healthcare aligned with HP2020 (Access to Health Services) and HHS (Provide Primary Care Services). Awareness of healthcare resources aligned with HP2020 (Social Determinants). Active Living aligned with both NPS (Active Living) and HP2020 (Physical Activity). Chronic Disease aligned with NPS (Healthy Eating), HP2020 (Nutrition and Clinical Preventive Services), and HHS (Health Promotion, Chronic Disease Prevention, and Specialty Care).

Table 1: Alignment of Williamson County Top Five Health Priorities with State and National Health Priorities

United States	National Prevention	Strategy*	Healthy Ped	pple 2020^	
	<b>Mental and Emotion</b>	nal Well-Being	Mental Hea	lth	
	<b>Active Living</b>		Access to H	ealth Services	
	<b>Healthy Eating</b>		Social Deter	Social Determinants	
			Nutrition, P	hysical Activity, a	and Obesity
			Clinical Prev	ventive Services	
Texas	Health and Human Services System Strategic Plan 2015–2019, Volume 1: Department of				
	State Health Services**				
	Objective 2-2. Provide behavioral health services				
	Objective 2-1. Provide Primary Care and Nutrition Services				
	<ul> <li>Objective 1-3. Health Promotion, Chronic Disease Prevention, and Specialty Care</li> </ul>				
	Texas Statewide Behavioral Health Strategic Plan				
Williamson	PAGE 1				Title I
County^^	44	<b>6</b> 5	(F)	-5"	
	Mental Health	Access to	Awareness of	Active Living	Chronic Disease
		Healthcare	Healthcare		
			Resources		

Data Sources: \*Surgeon General. National Prevention Strategy [Internet]. U.S. Department of Health and Human Services. Available from: http://www.surgeongeneral.gov/priorities/prevention/strategy/; ^Healthy People 2020 [Internet]. U.S. Department of Health and Human Services 2015 [cited 2015]. Available from:

http://www.healthypeople.gov/; \*\*Health and Human Services System Strategic Plan 2015–2019: Volume I. Texas Health and Human Services System; 2014. Report No.: 1

Figure Sources: ^^Marketing and Community Engagement Division, WCCHD

# Developing Action Plans (Formulating Goals, Objectives, and Strategies)

On June 6, 2016, the CHA Team published the 2016 CHA. From mid-June through the end of July, the CHIP Team presented the top five health priorities, the start of the new CHA/CHIP process, and the revised coalition model throughout the county. The WWA recruited community members and partner organizations to join working groups to develop action plans for the new 2017-2019 CHIP (Figure 10).

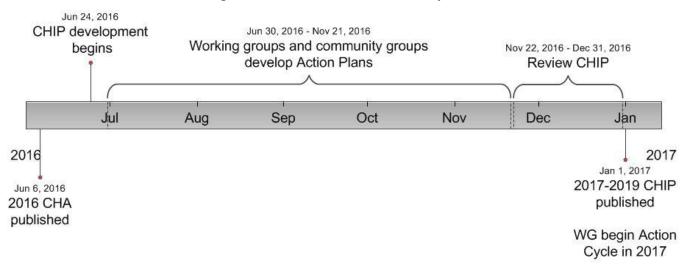


Figure 10: Timeline of CHIP Development

Figure Source: Public Health Initiatives and Planning Division, WCCHD

The community developed health priority action plans by leveraging the existing framework of the WWA. Four community groups and nine working groups of the WWA collaborated to develop these plans. Working groups developed strategies and objectives. Community groups provided progress and challenges in tackling these health priorities for their respective geographic areas.

Each working group developed an individual action plan to address one or more of the top five health priorities. From June 30, 2016 to November 21, 2016, the working groups participated in multiple sessions to develop action plans. Either the working group chairs or WCCHD staff facilitated each session. Larger working groups identified smaller task forces to participate. Working groups met between two and seven times and spent between four and fourteen hours developing their comprehensive action plans. The nine working group action plans are located in Appendix A: Working Group Action Plans.

Working groups used the "Wisconsin Action Plan" implementation template to develop their action plans. The Wisconsin CHIP Infrastructure Project first developed the template and Austin Public Health later modified it (12). The template provided a framework for groups to develop goals, objectives, strategies, and performance indicators. In addition, groups used goal and objective setting worksheets and decision-making matrices to determine objectives. Facilitators distributed CHA infographics and copies of the CHA to inform evidence-based decision-making. Facilitators emphasized collaboration and sustainability during action planning.

Working groups brainstormed one goal, three objectives, five or fewer strategies, and multiple short and long-term performance indicators for their action plans. According to the "Wisconsin Action Plan" template, goals are "a broad or general statement of desired change or end date". Objectives are SMART, defined as Specific, Measurable, Achievable, Realistic, and Time-bound. Strategies are a broad collection of actions that could possibly achieve the objectives. Performance indicators measures how well a strategy or objective performed. Short-term indicators measures potential outcomes in one to three years. Long-term indicators measures potential outcomes in five years (12). Action plans were developed and approved through consensus of the members of the working groups.

In addition to working groups, community groups provided feedback about the five health priorities in the four geographic regions of the county. Community groups identified progresses and challenges to address the five health priorities. The CHIP Team synthesized results from the four groups and identified similar challenges. Feedback from groups helped to narrow down specific areas of interest for each health priority to target resources and services.

Afterwards, the CHIP Team compiled together objectives and strategies that targeted specific health priorities from the individual working group action plans and findings from the community groups to form the five health priority action plans. For example, the CHIP team compiled all objectives and strategies that targeted behavioral health to form the Mental Health Action Plan. The five health priority action plans are located under Health Priority Action Plans.

# Action Cycle (Planning, Implementation, and Evaluation)

Planning, implementation, and evaluation of progress on the 2017-2019 CHIP, hereafter referred to as the action cycle, is the next step in the process. The action cycle is iterative and will occur every year from 2017 to 2019. First, working groups will plan for implementation of strategies developed in the action plans by assigning individuals and resources to strategies. Second, groups will carry out those strategies. Third, groups will evaluate progress and address barriers to implementation of strategies. Barriers could include lack of resources, community support, and policy changes (7) (Figure 11).

<u>Planning:</u> Working groups are responsible for implementing their own action plans. At the beginning of each year, working groups will brainstorm action steps for the year and assign responsibilities and tasks to member organizations. Working group members will also work to pool resources.

<u>Implementation:</u> Throughout the year, working groups will meet every other month to monitor progress of the action steps. Working groups will also report progress in meeting objectives every other month.

<u>Evaluation:</u> Working groups will evaluate progress at the end of every year. Groups will report on lessons learned, barriers, and challenges to implementing their strategies. Groups will collect data on short-term and long-term performance measures to determine if the needle has moved. The WWA and the CHIP Team will publish results to the community and share through the Healthy Williamson County website. At the end of the three-year implementation process, the WWA and the CHIP Team will conduct a final process and outcome evaluation to assess the impact of the CHIP.

Figure 11: Timeline of Potential Action Cycle (Planning, Implementation, and Evaluation) in 2017

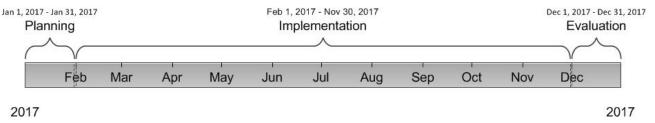


Figure Source: Public Health Initiatives and Planning Division, WCCHD

# Sustainability

Sustainability is an important component to improving the health of the community and ensuring the success of health initiatives (13). Many working groups identified either sustainability or collaboration with internal and external partners as key objectives in their action plans. The Healthy Williamson County website will monitor performance indicators and objectives (Figure 12) and display action plans (Figure 13).

Figure 12: CHIP Objectives Tracking on Healthy Williamson County Website



Figure Source: Healthy Williamson County (www.healthywilliamsoncounty.org), 2016

Figure 13: Action Plans Tracking on Healthy Williamson County Website



Figure Source: Healthy Williamson County (www.healthywilliamsoncounty.org), 2016

# **Health Priority Action Plans**

# Health Priority One: Mental Health Action Plan



#### **Mental Health**

Prevention, early intervention, support, and treatment for mental illness

"I know my mom had mental health issues and there's not ... she actually had to go to a hospital, like a mental facility here. There wasn't that many. If you're on the waiting list. If somebody's trying to harm themselves and they're on a waiting list, what are you going to do? Help them when they're dead, almost?" – Focus group participant

The Centers for Disease Control and Prevention (CDC) defines mental health as "a state of well-being in which the individual realizes his or her own abilities, can cope with the normal stresses of life, can work productively and fruitfully, and is able to make a contribution to his or her community." Mental health involves emotional, mental, and social well-being. Lack of good housing, safe neighborhoods, education, access to health care, fair jobs, and wages can increase risk for mental health issues (14).

# Summary of 2016 CHA Findings

Through the 2016 CHA, the community recognized mental health as an important health priority in the county. The following are health indicators that demonstrate the need for improvement.

- <u>Quality of Life:</u> Adults in the county reported an average of 2.7 poor mental health days in the past 30 days, while adults in Texas reported an average of 3.0 days respectively. There is no HP2020 goal for this metric.
- <u>Intentional Self Harm (Suicide)</u>: Suicide rates have increased 34.8% since 2005 in the county, from 8.9/100,000 in 2005-2009 to 12.0/100,000 in the most recent five-year period (2009-2013). The rate was also greater than the state rate of 11.6/100,000. For men, the rate was 18.9/100,000, and for non-Hispanic Whites, 17.5/100,000. This failed to meet the HP2020 target of 10.2/100,000.
- <u>Substance Abuse/Tobacco</u>: A smaller percentage of adults in Williamson County (12.0%) smoked cigarettes than in Texas (15.0%). The county meets the HP2020 target of 12.0%
- <u>Substance Abuse/Alcohol:</u> The percentages of adults that drink excessively were higher in the county (19.0%) than in Texas (17.0%). Still, the county met the HP2020 target of less than 25.4% of adults drinking excessively in the previous 30 days.
- <u>Mental Health Providers:</u> Williamson County had a lower ratio of mental health providers than in Texas. In the county, one provider existed for every 1,060 individuals compared to one for every 990 in Texas. There is no HP2020 goal for this metric.

# **Community Organizations**

The Mental Health Task Force (MHTF), Child Youth Behavioral Health Task Force, LifeSteps Substance Abuse Collaborative, and the Public Health and Medical Preparedness Committee (PHaMP) developed objectives and strategies to improve mental health in the community. The four community groups provided feedback and insight into the challenges.

The following organizations, along with many advocates and stakeholders, have committed to improving mental health in the community.

Alcoholics Anonymous

Amerigroup

Austin Community College
Austin Oaks Hospital

Austin Public Health

Baylor Scott & White Health Belle Heart Foundation/Young

People in Recovery

**Bluebonnet Trails Community** 

Services

Boys & Girls Club

Brazos Valley Council on Alcohol and

Substance Abuse

Capital Area Council of Governments

Capital Area Trauma Regional

**Advisory Council** 

Capital of Texas Alzheimer's

Association

Cedar Park Fire Department

Cedar Park OEM

Cedar Park Police Department Cedar Park Regional Medical Center

Celebrate Recovery
CenTex Perinatal Coalition

Cross Creek Hospital

Dell Children's Medical Center Dickey Museum and Multipurpose

Center

First Baptist Georgetown Florence Fire Department Georgetown Behavioral Health

Institute

Georgetown EMS

Georgetown Fire Department

Georgetown ISD Georgetown OEM

Georgetown Police Department Hays County Public Health

**Hutto Fire Department** 

**Hutto ISD** 

Leander Fire Department

Leander ISD Leander OEM Liberty Hill ISD

LifeSteps Council on Alcohol and Drugs

Lone Star Circle of Care

**MAXIMUS** 

MomCare Network

Mothers Against Drunk Driving

**NAMI** Austin

New Day Interventions and Counseling Opportunities For Williamson & Burnet

Counties
Peers Of Faith

Phoenix House Resurgent Pointe LLC Rock Springs Hospital RockPointe Church

Round Rock Area Serving Center Round Rock Christian Church Round Rock Fire Department

Round Rock ISD Round Rock OEM

**Round Rock Opportunity Center** 

Seeds of Strength Seton Healthcare Family

Southwestern University

**Spirit Reins** 

St. David's Healthcare
Taylor Fire Department

Taylor ISD Taylor OEM

Texas A&M Health Science Center

Regional Partnership 8 Texas A&M University Texas A&M College of Medicine

Texas Alcoholic Beverage Commission
Texas Department of State Health Services
Texas Divisions of Emergency Management

Texas Funeral Director Association Disaster

Response Team

Texas Municipal Police Association

Texas NeuroRehab Center

The Christi Center

The Georgetown Project

The Key 2 Free

The Volunteer Center

Travis County Underage Drinking Prevention

Program United Way

University High School University of Texas at Austin UT Health Science Center

**WCCHD** 

WilCo Wellness Alliance Williamson County

Williamson County Attorney's Office Williamson County Constables Williamson County Emergency

Communications

Williamson County EMS Williamson County HAZMAT

Williamson County Institute for Excellence in

**Nonprofits** 

Williamson County Justice of the Peace Williamson County Juvenile Services Williamson County Mobile Outreach Team

Williamson County OEM Williamson County PIO

Williamson County Sherriff's Office (WCSO) WCSO Crisis Intervention Team (CIT)

## Mental Health Task Force (MHTF)

For more information, refer to working group action plan: 5. Mental Health Task Force (Appendix A).

<u>Access to Care:</u> By 2019, the Mental Health Task Force will increase the availability of publicly-funded in-patient psychiatric beds for Williamson County residents from 10,827 bed days to 14,246 bed days.\*

- Seek strategies to increase flexibility in funding to expand options for recovery services in our system of care
- 2. Encourage the state to consider population growth in increasing funding\*\*
- 3. Increase community knowledge and awareness of trauma-informed care as a means for boosting prevention and improving treatment. Intentionally drive the MHTF agenda toward awareness of trauma-informed care and improving treatment.\*\*
- 4. Develop Medicaid Tracker for Adults as a pathway to reduce cost\*\*
- 5. Advocate for increase in funding for tele-psychiatry in the legislative process\*\*
- 6. Increase early intervention and prevention

Notes: \*As of July 2016, Williamson County used only 38% (10,827 bed days) of the allocated 28,493 bed days at Austin State Hospital. Fiscal year ends August 31. Current waiting list for a bed is 41 days (Bluebonnet Trails Community Services).; \*\*Legislative Priority

<u>Sustainability:</u> By 2019, the Mental Health Task Force will amend bylaws to encourage initiatives to be fiscally accountable, add value, and quality focused based on accepted standards of practice.

- 1. For any Williamson County initiative requesting support of the Mental Health Task Force, they will be required to provide outcome data at least twice/year and are encouraged to:
  - Fiscal Accountability: Develop sustainability plan prior to implementation with re-evaluation every six months
  - Fiscal Accountability: Develop measurement of savings and/or positive financial impact for each intervention prior to implementation of intervention
  - Value and Quality: Develop pre- and post- satisfaction surveys by stakeholders for the intervention at specified intervals of time
  - Standard of Practice: Use national standards matched to intervention to ensure standard
- 2. Decrease uncompensated care by having a funding source
- 3. Tie each initiative to the needs assessment
- 4. Develop a process to determine which initiatives to support
- Sustain cost of Aunt Bertha\*

Notes: \*Aunt Bertha is an electronic resource that connects clients to programs and services and allows navigators to refer services to clients. For more information, visit http://about.auntbertha.com/mission\_

<u>Coordinated Efforts</u>: The Mental Health Task Force will continue to coordinate efforts of behavioral health organizations serving Williamson County residents to improve the behavioral health system.

- 1. Develop compendium of key players/organizations (including name, title and contact information) and identify roles and responsibilities of representatives from each organization through further development of Aunt Bertha
- 2. Expand Professional Peer Review Committee to improve collaboration among key organizations
- 3. Make resource map on Aunt Bertha
- 4. Identify and share models and best practices within partners/organizations in the county
- 5. Update bylaws of the MHTF
- 6. Link individuals with the Williamson County Women's Meetup Group as a resource/referral network

#### Substance Abuse Collaborative

For more information, refer to working group action plan: 8. Substance Abuse Collaborative (Appendix A).

<u>Underage Drinking</u>: Reduce/eliminate underage drinking in Williamson County.

- 1. Develop and promote an Issue Brief on Social Hosting
- 2. Develop a draft of a local Social Hosting Ordinance
- 3. Convene Coalition formation group and recruit Taylor coalition members
- 4. Recruit local youth for a leadership program
- 5. Provide outreach and education for retailers and restaurants

<u>Marijuana Use by Youth</u>: Reduce/eliminate marijuana use by youth in Williamson County as reported by school districts to the Texas Education Agency (TEA).

- 1. Collect and analyze school district and Texas School Survey (TSS) data, Courts, local admissions to treatment related to marijuana
- 2. Communicate/educate through social media outlets and Op-Ed articles
- Promote marijuana prevention, early intervention, support, and treatment training for parents, students and community groups

<u>Abuse and Misuse of Prescription Drugs</u>: Reduce abuse and illicit use of over-the-counter (OTC) and prescription drugs as reported by local Poison Control Center, first responders, CDC and local hospitals and treatment centers.

- 1. Collect and analyze data related to abuse and misuse of prescription drugs
- 2. Create awareness related to abuse and misuse of prescription drugs
- 3. Advocate for safe and responsible disposal of medications
- 4. Create awareness related to overdose and its effects
- 5. Promote screening, brief intervention, and referral to treatment to health care providers

# Public Health and Medical Preparedness Committee

For more information, refer to working group action plan:

6. Public Health and Medical Preparedness Committee (PHaMP) (Appendix A).

By 2019, PHaMP will coordinate mental health process for all local first responder agencies.

- 1. Develop mental health training for new employees of first responder agencies
- 2. Develop peer support groups within local first responder agencies
- 3. Develop mental health training for supervisors and leadership personnel within first responder agencies
- 4. Develop a local first responder mental health safety plan

By 2019, PHaMP will develop a coordinated community behavioral health response process.

- 1. Identify community response stakeholders
- 2. Develop and coordinate a community behavioral health response plan
- 3. Develop behavioral health training for community response stakeholders
- 4. Coordinate drills and exercises for response stakeholders
- 5. Ensure annual review and updating of the response process

# **Summary of Community Group Findings**

Three out of the four community groups identified the following as challenges to improving mental health in the county:

- 1. Lack of mental health providers
- 2. Stigma towards mental health
- 3. Inadequate to lack of insurance coverage for mental health
- 4. Inadequate focus of mental health in schools

# Health Priority Two: Access to Healthcare Action Plan



#### **Access to Healthcare**

Basic, affordable healthcare available for all residents

"[Access to healthcare is] terrible. You get sick and [are told], "Well, come next week." Well, if you're calling, it's because you're sick at that moment." – Focus group participant

Many barriers prevent access to healthcare such as lack of health insurance coverage, lack of availability of health care providers (e.g., primary care physicians, dentists, and mental health providers), lack of transportation, and inability to pay for health services. These barriers can lead to unmet health needs, delays in care, failure to receive preventive services, and increase preventable hospitalizations (15).

# Summary of 2016 CHA Findings

Through the 2016 CHA, the community recognized access to healthcare as an important health priority in the county. The following are health indicators that demonstrate the need for improvement.

- <u>Health Insurance</u>: The percentage of uninsured persons in the county was lower than Texas across all groups in both adults and children. Still, 24.2% of Hispanics did not have health insurance as compared to 10.4% for non-Hispanic Whites, 13.6% for African Americans, and 12.9% for Asian Americans. Florence, Jarrell, Weir, Bartlett, Granger, as well as small areas in Georgetown, Taylor, and Round Rock had the highest percentages of uninsured individuals. The HP2020 goal is 0% uninsured, which the county failed to meet for all groups.
- <u>Primary Care:</u> Access to primary care in Williamson County has increased in the last decade to match ratios in Texas. In 2002, the county had a lower ratio of Primary Care Providers (PCPs) (47.6 PCPs per 100,000 population) as compared to Texas (61.5 PCPs per 100,000 population). By 2012, the county increased to 67.3 PCPs per 100,000 population, nearly matching the ratio in Texas (67.3 versus 67.4 per 100,000 population).
- <u>Providers:</u> One dentist existed for every 1,880 individuals in the county and in Texas. One mental health provider existed for every 1,060 individuals in the county compared to one for every 990 in Texas.

Participants in focus groups agreed that access to affordable healthcare was a major concern in their community. Many participants expressed frustration with insurance eligibility requirements and the lack of awareness regarding coverage. In addition, participants expressed concern over the cost of dental and vision services and access to services in the county.

## **Community Organizations**

The Maternal and Infant Health working group, the Mental Health Task Force (MHTF), and primarily Systems of Care (SOC) developed objectives and strategies to improving access to healthcare in the community. The four community groups provided feedback and insight into the challenges.

The following organizations, along with many advocates and stakeholders, have committed to improving access to healthcare in the community.

Amerigroup	Lone Star Circle of Care	Texas A&M Health Science Center (TAMHSC)
Austin Oaks Hospital	MAXIMUS	TAMHSC Regional Partnership 8
Baylor Scott & White	MomCare Network	Texas Department of State Health Services
Bluebonnet Trails Community Services	NAMI Austin	Texas Mother-Friendly Worksite Program
Capital of Texas Alzheimer's	Opportunities For Williamson &	Texas NeuroRehab Center
Association	Burnet Counties	
CenTex Perinatal Coalition	Peers Of Faith	Texas State University
Central Texas Food Bank	Q.care ~ On Demand House Calls	The Key 2 Free
Community Health Paramedicine	RockPointe Church	United Way of Williamson County
Cross Creek Hospital	Round Rock ISD	UT Health Science Center
Dell Children's Medical Center	Sacred Heart Community Clinic	WCCHD
Department of State Health Services	Samaritan Health Ministries	Williamson County Mobile Healthcare Link
First Baptist Georgetown	Seeds of Strength	Williamson County Mobile Outreach Team
Georgetown Behavioral Health	Seton Healthcare Family	Williamson County Sherriff's Office (WCSO)
Institute		
Georgetown ISD	Southwestern University	WCSO Crisis Intervention Team (CIT)
Leander ISD	Spirit Reins	WilCo Wellness Alliance
Liberty Hill ISD	St. David's Healthcare	Williamson County
LifeSteps Council on Alcohol and Drugs	Superior HealthPlan	Williamson County EMS
Little Engine Homecare	Texas A&M College of Medicine	Williamson County Juvenile Services

### Maternal and Infant Health

For more information, refer to working group action plan: 4. Maternal and Infant Health (Appendix A).

<u>Access to Healthcare:</u> By 2019, Maternal and Infant Health working group will improve access to healthcare before, during, and after pregnancy for Williamson County women by identifying and sharing best practices.

- 1. Identify women in need (target population) and needs of target population
- 2. Identify organizational needs related to services, resources, and point of contacts of members that participate in working group.
- 3. Identify maternal, infant, and child health resources and best practices in Williamson County
- 4. Share maternal, infant, and child health resources and best practices in Williamson County

#### Mental Health Task Force

For more information, refer to working group action plan: 5. Mental Health Task Force (Appendix A).

<u>Access to Care:</u> By 2019, the Mental Health Task Force will increase the availability of publicly-funded in-patient psychiatric beds for Williamson County residents from 10,827 bed days to 14,246 bed days.\*

- Seek strategies to increase flexibility in funding to expand options for recovery services in our system of care
- 2. Encourage the state to consider population growth in increasing funding\*\*
- 3. Increase community knowledge and awareness of trauma-informed care as a means for boosting prevention and improving treatment. Intentionally drive the MHTF agenda toward awareness of trauma-informed care and improving treatment.\*\*
- Develop Medicaid Tracker for Adults as a pathway to reduce cost\*\*
- 5. Advocate for increase in funding for tele-psychiatry in the legislative process\*\*
- 6. Increase early intervention and prevention

Notes: \* As of July 2016, Williamson County used only 38% (10,827 bed days) of the allocated 28,493 bed days at Austin State Hospital. Fiscal year ends August 31. Current waiting list for a bed is 41 days (Bluebonnet Trails Community Services).; \*\*Legislative Priority

# Systems of Care

For more information, refer to working group action plan: 9. Systems of Care (Appendix A).

<u>Coordination</u>: By 2019, Systems of Care (SOC) will improve coordination efforts by ensuring that 100% of all SOC partners will use Aunt Bertha to search and refer.

- 1. Promote Aunt Bertha (search and referral functions) among organizations in Williamson County
- 2. Claim services on Aunt Bertha
- 3. Train SOC partners on Aunt Bertha referral process
- 4. Determine referral process among SOC partners
- 5. Determine progress by measuring search and referral functions

<u>Sustainability</u>: By 2019, all partners in Systems of Care will participate in a common Health Information Exchange (HIE).\*

- 1. Encourage all hospitals (Seton, St. David's, Cedar Park, and Baylor Scott & White) to participate
- 2. Explore patient care record with Texas A&M to feed into large HIE
- 3. Explore opportunities for Systems of Care partners to build onto Health Data Exchange to share data and to share referrals
- 4. Identify benchmark data with other Regional Advisory Councils in the state

Notes: \*Health Information Exchange (HIE) allows health care professionals and patients from accessing medical records electronically quickly and securely. For more information, visit https://www.healthit.gov/HIE\_

<u>Availability</u>: By 2019, Systems of Care will increase number of community health and human services referral partners by 10%.

- 1. Determine current list of community health and human services referral partners
- 2. Develop list of potential community health and human services referral partners
- 3. Promote Aunt Bertha (search and referral functions) among organizations in Williamson County
- 4. Sign up community partners onto Aunt Bertha
- 5. Organize and coordinate Aunt Bertha training

# **Summary of Community Group Findings**

Three out of the four community groups identified the following as challenges to improving access to health care in the county:

- Provider and service deserts
- Lack of services provided in native language
- Lack of communication of healthcare services and resources

Two out of the four community groups identified the following as challenges to improving access to health care in the county:

- Lack of transportation
- Inadequate health literacy
- Inadequate to lack of insurance coverage
- Shortage of providers that take on new patients and benefits

# Health Priority Three: Awareness of Healthcare Resources Action Plan



#### **Awareness of Healthcare Resources**

Available information and communication channels for resources

"And here, one thinks that it's going to be really expensive. I mean, you don't know about the assistance. You don't know about the support. More than anything, it's lack of information." - Focus group participant

A key need in the community is to increase awareness of healthcare resources and services in the county especially among disadvantaged and low-income individuals.

# Summary of 2016 CHA Findings

Through the 2016 CHA, the community recognized awareness of healthcare resources as a key priority in the county. Many participants in focus groups expressed a need for increased awareness of health care, dental care, vision care, and childcare resources and services. Participants noted the lack of social services especially concerning health, housing, and education. With an increasing Spanish-speaking population in the county, participants voiced a need for more resources in Spanish and English as a second language classes and materials.

# **Community Organizations**

Active Living, Employee Wellness, Healthy Eating, School Health, and Systems of Care developed objectives and strategies to improve awareness of healthcare resources in the community. Resources include active living, employee wellness, healthy eating, school health, and access to healthcare. The four community groups provided feedback and insight into the challenges.

The following organizations, along with many advocates and stakeholders, have committed to improving awareness of healthcare resources in the community.

Amerigroup
Baylor Scott & White Health
Bike Hutto
Bluebonnet Trails Community Services
CAPCOG Aging and Disability Resource
Center/Area Agency on Aging

Capital of Texas Alzheimer's Association

American Heart Association

CATCH Global Foundation Central Texas Food Bank

City of Georgetown City of Hutto City of Leander Hutto ISD IT'S TIME TEXAS Jarrell ISD Leander ISD Liberty Hill ISD

LifeSteps Council on Alcohol and Drugs

Literacy Council of Williamson County

Live Family Fit Lone Star Circle of Care

Marathon Kids

Master Gardeners MAXIMUS

Seton Healthcare Family St. David's Healthcare Superior HealthPlan Sustainable Food Center

Sustainable Food Center
Texas A&M AgriLife Extension Service
Texas A&M College of Medicine

Texas A&M Health Science Center

Texas Department of Agriculture Texas Department of State Health Services

Texas Health and Human Services Texas State University

The Key 2 Free

Community Health Paramedicine Dairy MAX, your local Dairy Council

Dell Children's Medical Center

Elgin ISD

Georgetown Housing Authority

Georgetown ISD Good Life Taylor Hope Alliance One Life Health Coaches

Opportunities for Williamson & Burnet

Counties

Peers Of Faith

Q.care ~ On Demand House Calls

Round Rock ISD

Sacred Heart Community Clinic SAFE AUSTIN/Strong Start

Samaritan Health Ministries

WCCHD

Williamson County Mobile Healthcare

Link

Williamson County Mobile Outreach

Team

WilCo Wellness Alliance

Williamson County

Williamson County EMS

# **Active Living**

For more information, refer to working group action plan: 1. Active Living (Appendix A).

<u>Awareness of Resources:</u> By 2019, the Active Living working group will work to increase participation in active living opportunities in Williamson County by 5%.\*

- 1. Determine baseline of current number of active living opportunities and participation in active living opportunities in Williamson County.
- 2. Break down participation in active living opportunities by financial costs.
- 3. Promote It's Time Texas Choose Healthier app to all member organizations and register active living opportunities onto app.
- 4. Increase unique partnerships.

Notes: \*Active living opportunities defined as any traditional and non-traditional activities to exercise the body through space. These opportunities create and spotlight ways to incorporate physical activity and recreation activities for the public. In addition, these activities aim at encouraging a healthier lifestyle with diverse programs throughout Williamson County.

# **Employee Wellness**

For more information, refer to working group action plan: 2. Employee Wellness (Appendix A).

<u>Awareness of Resources</u>: By 2019, the Employee Wellness working group will increase awareness of employee health resources by identifying and sharing best practices in Williamson County.

- 1. Identify employee wellness best practices and opportunities to learn about employee wellness (such as health fairs, business groups, and educational opportunities).
- 2. Share best practices, opportunities, and resources through different methods (presentations, webinars, social media, resource guide, and website).
- 3. Establish bank of employee wellness resources.

# **Healthy Eating**

For more information, refer to working group action plan: 3. Healthy Eating (Appendix A).

<u>Awareness of Resources</u>: By 2019, the Healthy Eating working group will increase awareness of healthy eating resources by identifying and sharing best practices and resources in Williamson County.

1. Identify best practices and resources related to gardens, grocery stores, farmer markets, schools,

restaurants, corner stores, childcare centers, and adult care facilities.

- 2. Identify gaps and needs in the county's food landscape.
- 3. Identify gold standard practices and resources in the county.
- 4. Connect best practices and resources with community partners.

#### School Health

For more information, refer to working group action plan: 7. School Health (Appendix A).

<u>Awareness of Resources</u>: By 2019, the School Health working group will increase awareness of school health resources by identifying and sharing best practices in Williamson County.

- Utilize past needs assessments to evaluate school health needs in the county and among member organizations.
- 2. Organize opportunities to share best practices.
- 3. Identify and promote school health community resources through channels such as Aunt Bertha, google documents, MailChimp, newsletters, webinars.

# **Summary of Community Group Findings**

Three out of the four community groups identified the following as challenges to improving access to health care in the county:

- Rapidly aging population
- Lack of connection and referral of individuals to appropriate resources
- Ineffective communication of resources to a very diverse population

# Health Priority Four: Active Living Action Plan



### **Active Living**

Resources, access, and awareness for physical activity opportunities

"They really need to fix some of the roads and actually put sidewalks in, because it's extremely dangerous to walk this area." – Focus group participant

Physical activity improves health and reduces the risk for disease. Recommended levels of physical activity for adults are either 150 minutes of moderate physical activity or 75 minutes of moderate to vigorous physical activity per week. Recommended level for children is 60 minutes of MVPA per day (16). Active living support involves creating and improving sidewalks, neighborhood parks/trails, and smoke-free places (17).

# Summary of 2016 CHA Findings

Through the 2016 CHA, the community recognized active living as an important health priority in the county. The following are health indicators that demonstrate the need for improvement.

- Physical Activity: The number of adults participating in no leisure time physical activity has
  improved over time from a high of 20.7% in 2005 to 18.4% in 2012. This was nearly half the HP2020
  goal of 32.6%. Williamson County consistently had a lower percentage of physically inactive adults
  than the state. Texas averaged 24.0% in 2012.
- Environment: In 2013, 9.5 recreation and fitness facilities existed for every 100,000 population as compared to 7.7 facilities in Texas. Williamson County consistently had more facilities per capita than the state since at least 2008. There is no HP2020 goal for this metric.

### **Community Organizations**

The Active Living working group developed objectives and strategies to improve active living in the community. The four community groups provided feedback and insight into the challenges.

The following organizations, along with many advocates and stakeholders, have committed to improving active living in the community.

American Heart Association

Amerigroup

Baylor Scott & White Health

Bike Hutto

CAPCOG Aging and Disability Resource Center/Area Agency

on Aging

Capital of Texas Alzheimer's Association

**CATCH Global Foundation** 

City of Georgetown

City of Hutto

City of Leander

Georgetown Housing Authority

**Good Life Taylor** 

IT'S TIME TEXAS Leander ISD Live Family Fit

Marathon Kids

**MAXIMUS** 

Peers Of Faith

Q.care ~ On Demand House Calls

Seton Healthcare Family

St. David's Healthcare

Texas A&M AgriLife Extension Service Texas A&M Health Science Center

Texas Department of State Health Services

Texas Health and Human Services

WCCHD

WilCo Wellness Alliance

Williamson County EMS

# **Active Living**

For more information, refer to working group action plan: 1. Active Living (Appendix A).

<u>Access:</u> By 2019, the Active Living working group will increase trail mileage in Williamson County by 10%.

- 1. Encourage trail mileage growth in the county and advocate for trails as a health benefit.
- 2. Gather trail data on gaps, needs, master plans, and trail usage.
- 3. Increase awareness for existing trails in the county.
- 4. Identify resources of funding.
- 5. Advocate for trail maintenance.

<u>Awareness of Resources:</u> By 2019, the Active Living working group will work to increase participation in active living opportunities in Williamson County by 5%.\*

- 1. Determine baseline of current number of active living opportunities and participation in active living opportunities in Williamson County.
- 2. Break down participation in active living opportunities by financial costs.
- 3. Promote It's Time Texas Choose Healthier app to all member organizations and register active living opportunities onto app.
- 4. Increase unique partnerships.

Notes: \*Active living opportunities defined as any traditional and non-traditional activities to exercise the body through space. These opportunities create and spotlight ways to incorporate physical activity and recreation activities for the public. In addition, these activities aim at encouraging a healthier lifestyle with diverse programs throughout Williamson County.

<u>Collaboration:</u> By 2019, the Active Living working group will increase the number of organizations who participate in the working group.

- 1. Identify and recruit organizations that should be present at working group meetings.
- 2. Increase information sharing and networking of active living opportunities within member organizations.
- 3. Promote active living opportunities and campaigns through www.healthywilliamsoncounty.org, community calendar, and social media.
- 4. Share active living best and/or innovative practices within member organizations.
- 5. Register active living organizations and services on Aunt Bertha.

### **Summary of Community Group Findings**

Three out of the four community groups identified the following as challenges to improving awareness of healthcare in the county:

- Inadequate funding
- Lack of facilities and active living infrastructure

Two out of the four community groups identified the following as challenges to improving awareness of healthcare in the county:

Ineffective communication of active living resources and services

# Health Priority Five: Chronic Disease Action Plan



### **Chronic Disease**

Prevention, treatment, and management of chronic diseases

"Well, more than anything, it's diabetes." (A disease that affects the community) – Focus group participant

Chronic diseases are one of the most "common, costly, and preventable of all health problems" (18). More than a quarter of all Americans and two out of every three older Americans have multiple chronic conditions. Treatment of these groups accounts for 66% of the country's healthcare budget (19). Chronic diseases such as cancer, heart disease, stroke, chronic lower respiratory disease, and diabetes are the leading causes of death, disease, injury, and disability in the county.

# Summary of 2016 CHA Findings

Through the 2016 CHA, the community recognized chronic disease as an important health priority in the county. The following are health indicators that demonstrate the need for improvement.

- <u>Heart disease</u>: Heart disease mortality rates have been declining and were consistently lower for the county (114.6/100,000) than the state (175.5/100,000). However, rates were higher for men and African Americans (144.1 and 145.1). All of these rates failed to meet the HP2020 target of 103.4 deaths per 100,000 population.
- <u>Stroke</u>: Stroke mortality rates in the county (32.1/100,000) were below both Texas (42.6/100,000) and the HP2020 target (34.8/100,000). The mortality rate in Hispanics (35.8/100,000) failed to meet the HP2020 goal.
- <u>Diabetes:</u> Diabetes death rates in the county at 11.2/100,000 were half the state rate of 22.0/100,000. Rates fell far below the HP2020 target of 66.6/100,000.
- <u>Blood Pressure and Cholesterol</u>: In the county, 27.2% of adults had high blood pressure and 35.4% had high cholesterol. Both percentages were lower than the state (30.0% and 41.8% respectively).
   Still, percentages failed to meet the HP2020 goals of 26.9% and 13.5%.

# **Community Organizations**

Active Living, Employee Wellness, Healthy Eating, Maternal and Infant Health, and the School Health working groups developed objectives and strategies to improve chronic disease in the community. The four community groups provided feedback and insight into the challenges.

The following organizations, along with many advocates and stakeholders, have committed to improving chronic disease in the community.

### Williamson County 2017-2019 Community Health Improvement Plan

American Heart Association Amerigroup Baylor Scott & White Baylor Scott & White Health Bike Hutto CAPCOG Aging and Disability Resource Center/Area Agency on Aging	Hope Alliance Hutto ISD IT'S TIME TEXAS Jarrell ISD Leander ISD Liberty Hill ISD	Seeds of Strength Seton Healthcare Family St. David's Healthcare Superior HealthPlan Sustainable Food Center Texas A&M AgriLife Extension Service
Capital of Texas Alzheimer's Association	LifeSteps Council on Alcohol and Drugs	Texas A&M College of Medicine
CATCH Global Foundation	Literacy Council of Williamson County	Texas A&M Health Science Center (TAMHSC)
CenTex Perinatal Coalition	Little Engine Homecare	TAMHSC Regional Partnership 8
Central Texas Food Bank	Live Family Fit	Texas Department of Agriculture
City of Georgetown	Marathon Kids	Texas Department of State Health Services
City of Hutto	Master Gardeners	Texas Health and Human Services
City of Leander	MAXIMUS	Texas Mother-Friendly Worksite Program
Dairy MAX, your local Dairy Council	MomCare Network	Texas State University
Dell Children's Medical Center	One Life Health Coaches	The Key 2 Free
Department of State Health Services	Opportunities for Williamson & Burnet Counties	WCCHD
Elgin ISD	Peers Of Faith	WilCo Wellness Alliance
Georgetown Housing Authority	Q.care ~ On Demand House Calls	Williamson County
Georgetown ISD	Round Rock ISD	Williamson County EMS
Good Life Taylor	SAFE AUSTIN/Strong Start	

# **Active Living**

For more information, refer to working group action plan: 1. Active Living (Appendix A).

Access: By 2019, the Active Living working group will increase trail mileage in Williamson County by 10%.

- 1. Encourage trail mileage growth in the county and advocate for trails as a health benefit
- 2. Gather trail data on gaps, needs, master plans, and trail usage
- 3. Increase awareness for existing trails in the county
- 4. Identify resources of funding
- 5. Advocate for trail maintenance

<u>Awareness of Resources</u>: By 2019, the Active Living working group will work to increase participation in active living opportunities in Williamson County by 5%.\*

- 1. Determine baseline of current number of active living opportunities and participation in active living opportunities in Williamson County
- 2. Break down participation in active living opportunities by financial costs
- 3. Promote It's Time Texas Choose Healthier app to all member organizations and register active living opportunities onto app
- 4. Increase unique partnerships.

Notes: \*Active living opportunities defined as any traditional and non-traditional activities to exercise the body through space. These opportunities create and spotlight ways to incorporate physical activity and recreation activities for the public. In addition, these activities aim at encouraging a healthier lifestyle with diverse programs throughout Williamson County.

<u>Collaboration</u>: By 2019, the Active Living working group will increase the number of organizations who participate in the working group.

- 1. Identify and recruit organizations that should be present at working group meetings
- 2. Increase information sharing and networking of active living opportunities within member organizations
- 3. Promote active living opportunities and campaigns through www.healthywilliamsoncounty.org, community calendar, and social media
- 4. Share active living best and/or innovative practices within member organizations
- 5. Register active living organizations and services on Aunt Bertha

# **Employee Wellness**

For more information, refer to working group action plan: 2. Employee Wellness (Appendix A).

<u>Awareness of Resources</u>: By 2019, the Employee Wellness working group will increase awareness of employee health resources by identifying and sharing best practices in Williamson County.

- 1. Identify employee wellness best practices and opportunities to learn about employee wellness (such as health fairs, business groups, and educational opportunities)
- 2. Share best practices, opportunities, and resources through different methods (presentations, webinars, social media, resource guide, and website)
- 3. Establish bank of employee wellness resources

<u>Capacity building</u>: By 2019, the number of organizations participating in the Employee Wellness working group will double.

- 1. Identify employee wellness needs in the community
- 2. Identify resources and opportunities to meet those needs
- 3. Advocate for employee wellness in the county
- 4. Invite diverse organizations and businesses from the county to attend working group
- 5. Develop new or improve current worksite wellness programs of organizations that participate in working group

<u>Collaboration</u>: By 2019, the Employee Wellness working group will create solid relationships\* with all professional organizations that provide employee wellness resources in Williamson County.

- 1. Utilize existing member networks to foster relationships.
- 2. Attend employee wellness events, conferences, and networking events.

Notes: \*A solid relationship between professional organizations is defined as a two-way relationship with working knowledge of the other professional organizations' services, resources, and point of contacts.

### **Healthy Eating**

For more information, refer to working group action plan: 3. Healthy Eating (Appendix A).

<u>Awareness of Resources</u>: By 2019, the Healthy Eating working group will increase awareness of healthy eating resources by identifying and sharing best practices and resources in Williamson County.

- Identify best practices and resources related to gardens, grocery stores, farmer markets, schools, restaurants, corner stores, childcare centers, and adult care facilities
- 2. Identify gaps and needs in the county's food landscape
- 3. Identify gold standard practices and resources in the county
- 4. Connect best practices and resources with community partners

<u>Access</u>: By 2019, the Healthy Eating working group will improve access to healthy foods by connecting families and individuals with community services and resources in Williamson County.\*

- 1. Promote farmer markets, community gardens, food pantries in the community
- 2. Collaborate and connect with community members and partners to improve access to healthy foods
- 3. Recruit community members to participate in healthy eating efforts

<u>Collaboration</u>: By 2019, the Healthy Eating Working Group will create impactful relationships with all professional and community organizations that provide healthy eating resources in Williamson County.\*

- 1. Identify and recruit organizations that should be present at working group meetings
- 2. Increase information sharing and networking of healthy eating opportunities within member organizations
- 3. Promote healthy eating opportunities and campaigns through <a href="www.healthywilliamsoncounty.org">www.healthywilliamsoncounty.org</a>, community calendar, and social media
- 4. Share healthy eating best and/or innovative practices within member organizations.
- 5. Develop consistent messaging to promote healthy eating in the county

Notes: \*An impactful relationship between two professional/community organizations is defined as a relationship where communication is clear, both parties benefit, and community impact occurs through collaboration.

### Maternal and Infant Health

For more information, refer to working group action plan: 4. Maternal and Infant Health (Appendix A).

<u>Continuity of Care</u>: By 2019, the Maternal and Infant Health working group will encourage all maternal, infant, and child health initiatives in Williamson County to use evidence-based guidelines to align messages used for education.

- 1. Identify and provide accurate educational resources
- 2. Build working groups' knowledge of Aunt Bertha and additional tools
- 3. Identify sources of maternal, infant, and child health messaging in the community.
- 4. Align breastfeeding education and promotion messages among professionals (i.e. obstetricians, pediatricians, lactation consultants)

<u>Access to Healthcare</u>: By 2019, Maternal and Infant Health working group will improve access to healthcare before, during, and after pregnancy for Williamson County women by identifying and sharing best practices.

- 1. Identify women in need (target population) and needs of target population
- 2. Identify organizational needs related to services, resources, and point of contacts of members that participate in working group.
- 3. Identify maternal, infant, and child health resources and best practices in Williamson County
- 4. Share maternal, infant, and child health resources and best practices in Williamson County

<u>Collaboration</u>: By 2019, the Maternal and Infant Health working group will create solid relationships\* with all professional organizations that provide maternal, infant, and child health resources in Williamson County.

- Identify points of contact in professional organizations for women before, during, and after pregnancy
- 2. Develop outreach and networking opportunities for professional organizations
- 3. Build working knowledge of member organizations in working group and identify how they add value

Notes: \* Maternal and Infant Health working group defined a solid relationship between professional organizations as working knowledge of other professional organizations' services, resources, and point of contacts.

### School Health

For more information, refer to working group action plan: 7. School Health (Appendix A).

<u>Awareness of Resources</u>: By 2019, the School Health working group will increase awareness of school health resources by identifying and sharing best practices in Williamson County.

- Utilize past needs assessments to evaluate school health needs in the county and among member organizations
- 2. Organize opportunities to share best practices
- 3. Identify and promote school health community resources through channels such as Aunt Bertha, google documents, MailChimp, newsletters, and webinars

<u>Sustainability</u>: By 2019, the School Health working group will create sustainability by doubling participation of school and community health organizations in the working group.

- 1. Promote school health initiatives (in the legislative sessions, outside organizations)
- 2. Identify ways to support School Health Advisory Councils (SHACs) and present at SHACs
- 3. Recruit diverse organizations that support school health and/or provide resources to the schools

<u>Collaboration</u>: By 2019, the School Health working group will create solid relationships with all member organizations that provide school health resources in Williamson County\*

- 1. Develop networking resources. Establish school and organizational entry points
- 2. Create networking experiences for member organizations.
- 3. Support member initiatives

Notes: \*School Health working group defined solid relationships between member organizations as relationships with two-way communication.

# **Summary of Community Group Findings**

Two out of the four community groups identified the following as challenges to improving chronic disease in the county:

- Establishing healthy habits among the community
- Rapidly aging population
- Presence of food deserts

# Conclusion

WCCHD, WWA, and our local partners hope that the 2017-2019 CHIP along with the 2016 CHA will increase support to improve the health of Williamson County. The 2017-2019 CHIP is the collective roadmap for the county from vision into reality. The concrete goals and objectives contained herein ensure that the community can measure and achieve progress.

Williamson County is a large and diverse place. No one group or individual can create change alone. Sustained and broad involvement is necessary to address the strategic health issues within the community. Solutions, like the issues, require the resources of many groups and individuals. The following guide demonstrates how the whole community can use the CHIP and participate in community health improvement.

### **How to Participate in Community Health Improvement**

How Can We All Participate in Community Health Improve	ement?	
Implement the CHIP by joining the WWA and participating in working and community groups		
How Can Local Government Participate?	How Can Businesses and Employers Participate?	
Incorporate CHIP into strategic and future planning	<ul> <li>Participate in Employee Wellness working group</li> </ul>	
Advocate for policies and resources that improve the	<ul> <li>Promote worksite wellness policies and resources that</li> </ul>	
five health priorities	focuses on the five health priorities	
How Can Health Care Systems, Insurers, and Clinicians How Can Early Learning Centers, Schools, Colleges, and		
Participate?	Universities Participate?	
Work to increase insurance coverage and access to	Participate in School Heath working group	
healthcare to Medicaid, low income, and uninsured	Equip educators with skills to promote and improve	
individuals, especially for mental health	health	
Provide mental health services in the county		
How Can Community, Non-Profit, and Faith-Based	How Can Individuals and Families Participate?	
Organizations Participate?	<ul> <li>Practice and promote healthy behaviors in the</li> </ul>	
Align health improvement efforts with the CHIP	community	
Leverage additional resources by referencing the CHIP	Advocate for community health improvement in the	
	places where you live, work, worship, play, and learn	

Community-level change is hard. However, when the community comes together, sees the Alliance in action, and witnesses strength in numbers, the community can make a real and measurable difference on the health of the county. Williamson County is truly better, and stronger, together. Even though challenges lay ahead, Williamson County pledges to make the community a healthy place to live, work, worship, play, and learn.











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# **Appendices**

# Appendix A: Working Group Action Plans

### Alignment of Working Group Goals and Health Priorities

### **Active Living**







Provide increased access to active living resources and wellness opportunities to Williamson County residents.

### **Employee Wellness**







Engage employees and employers in the community to provide and promote employee wellness and healthy worksite environments.

### **Healthy Eating**





Promote access to and increase relevant knowledge of healthy eating in Williamson County.

#### Maternal and Infant Health





Improve the health and well-being of mothers, infants, and children by addressing the health and wellness of women before, during, and after pregnancy.

#### Mental Health Task Force





Strive to sustain a coordinated behavioral health system of care that: focuses on prevention and early intervention, provides integrated services and access to care by eliminating barriers, reduces stigma through building awareness, improves outcomes in a community that respects and preserves the rights of all and focuses on the whole person.

### **Public Health and Medical Preparedness Committee**







Ensure coordinated preparedness and response activities among emergency management agencies, public health, EMS, and healthcare organizations in order to rapidly diagnose, investigate, and respond to health problems and health hazards within Williamson County.

#### **School Health**







Promote healthy living for the school community (students, staff, and families) to maximize personal success and well-being.

### **Substance Abuse Collaborative**









Counteract influences that effect underage drinking and substance abuse.

**Systems of Care** 







Provide a continuously improving system of access to quality healthcare for the community.

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# 1. Active Living

### **Health Priorities Involved:**











Date(s) Created:	09/13/2016 – 10/11/2016
Date Reviewed/Updated:	

**GOAL:** Provide increased access to active living resources and wellness opportunities to Williamson County residents.

PERFORM	PERFORMANCE MEASURES			
Obj. #(s)	Short Term Indicators	Source	Baseline	
1.1	Increase number of trail mileage.	Williamson County Trails Master Plan	Precinct 1 (P1): 52.5 miles, P2: 116.0 mi, P3: 66.9 mi, P4: 45.2	
1.2	Increase number of individuals who participate in active living opportunities.	Working group	mi = 280.6 mi (June 2014)  Baseline data in 2017	
1.3	Increase the number of organizations who participate in the working group.	MailChimp	27 organizations and 38 people subscribed (Oct 2016)	
1.3	Increase number of members who attend working group meetings.	Working group attendance sheets	Average of 8.5 members per meeting (Oct 2016)	
Long Term Indicators		Source	Baseline	
Reduce the proportion of adults who engage in no leisure-time physical activity.		National Center for Chronic Disease Prevention and Health Promotion	Williamson County: 18.4%, TX: 24.0% (2012)	
Increase the number of recreation and fitness facilities rate.		County Business Patterns	Williamson County: 9.5/100,000 pop., TX: 7.7 (2013)	

OBJECTIVE	Access: By 2019, the Active Living working group will increase trail mileage in Williamson County by 10%.		
#1.1:			
BACKGROUND ON STRATEGY/OBJECTIVE:			
Evidence	Williamson County Community Health Improvement Plan Second Year Progress Report 2014-2016		
Base:	Objective #1.1 was a continuation of previous 2014-2016 CHIP's objectives:		
	1. Identify comprehensive master plans that consider parks, trails, systems, sidewalks, and bicycle lanes.		
	2. Increase trail mileage from 15 miles to 20 miles.		
	3. Increase the number of parks, trails, and paths with educational and healthy messaging from two to		
	five.		
	"In year one, Williamson County made available online comprehensive master plans and installed		
	Williamson County Walking Trail signage in Berry Springs Park, San Gabriel Park, Williamson County Regional		
	Park, Champion Park, and Hutto Parks."		
	National Prevention Strategy: Active Living*		
	"Recommendations: 3. Facilitate access to safe, accessible, and affordable places for physical activity.		
	What Can State, Tribal, Local and Territorial Governments Do?		
	Convene partners (e.g., urban planners, architects, engineers, developers, transportation, law		
	enforcement, public health) to consider health impacts when making transportation or land use		
	decisions."		

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Potential	City park and recreation departments, city councils, park advisory boards, recreational activity associations		
Partners:	like Bike Hutto		
STRATEGIES	STRATEGIES:		
Strat. #(s)	Description		
1.1.1	Encourage trail mileage growth in the county and advocate for trails as a health benefit.		
1.1.2	Gather trail data on gaps, needs, master plans, and trail usage.		
1.1.3	Increase awareness for existing trails in the county.		
1.1.4	Identify resources of funding.		
1.1.5	Advocate for trail maintenance.		
	*National Prevention Strategy: Active Living [Internet]. U.S. Department of Health and Human Services. Available from: surgeongeneral.gov/priorities/prevention/strategy/active-living.html		

OBJECTIVE	Awareness of Resources: By 2019, the Active Living working group will work to increase participation in	
#1.2:	active living opportunities in Williamson County by 5%.*	
BACKGROU	ND ON STRATEGY/OBJECTIVE:	
Evidence	Recommendations to Increase Physical Activity in Communities^	
Base:	"Creation of or enhanced access to places for physical activity combined with informational outreach activities: strongly recommended. These interventions attempt to change the local environment to create	
	opportunities for physical activity. Access to places for physical activity can be created or enhanced both by building trails or facilities and by reducing barriers (e.g., reducing fees or changing operating hours of facilities)."	
	National Prevention Strategy: Active Living**	
	"Recommendations: 1. Encourage community design and development that supports physical activity.  What Can Community, Non-Profit, and Faith-Based Organizations Do?	
	Offer low or no-cost physical activity programs (e.g., intramural sports, physical activity clubs).	
	• Develop and institute policies and joint use agreements that address liability concerns and encourage shared use of physical activity facilities (e.g., school gymnasiums, community recreation centers).	
	Offer opportunities for physical activity across the lifespan (e.g., aerobic and muscle strengthening exercise classes for seniors)."	
Potential Partners:	City park and recreation departments, grocery stores, clinics, doctor's offices, bike shops, places where community members frequent, coffee shops, gyms	
STRATEGIES	):	
Strat. #(s)	Description	
1.2.1	Determine baseline of current number of active living opportunities and participation in active living	
4.2.2	opportunities in Williamson County.	
1.2.2	Break down participation in active living opportunities by financial costs.	
1.2.3	Promote It's Time Texas Choose Healthier app to all member organizations and register active living	
	opportunities onto app.	
1.2.4	Increase unique partnerships.	
	re living opportunities defined as any traditional and non-traditional activities to exercise the body through space. These is create and spotlight ways to incorporate physical activity and recreation activities for the public. In addition, these	

opportunities create and spotlight ways to incorporate physical activity and recreation activities for the public. In addition, these activities aim at encouraging a healthier lifestyle with diverse programs throughout Williamson County.

Data Source: ^Task Force on Community Preventive Services. Recommendations to increase physical activity in communities. Am J

Data Source: ^Task Force on Community Preventive Services. Recommendations to increase physical activity in communities. Am J Prev Med. 2002;22:67.; \*\*National Prevention Strategy: Active Living [Internet]. U.S. Department of Health and Human Services. Available from: http://www.surgeongeneral.gov/priorities/prevention/strategy/active-living.html

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OBJECTIVE			
#1.3:	participate in the working group.		
	JND ON STRATEGY/OBJECTIVE:		
Evidence	Recommendations to Increase Physical Activity in Communities*		
Base:	"Community-wide campaigns: strongly recommended. Community-wide campaigns are sustained efforts with ongoing high visibility. These large-scale campaigns deliver messages that promote physical activity by using television, radio, newspaper columns and inserts, and trailers in movie theaters. They use many components and include individually focused efforts such as support and self-help groups; physical activity counseling; risk factor screening and education at worksites, schools, and community health fairs; and environmental activities such as community events and the creation of walking trails. Community-wide education is strongly recommended on the basis of its effectiveness in increasing physical activity and improving physical fitness among adults and children. Other positive effects include increases both in knowledge about exercise and physical activity and in intentions to be physically active. No harms were reported, and no qualifying economic information was identified from the literature."		
	A Sustainability Planning Guide for Healthy Communities^  "Benefits of Coalitions  Effective vehicles for exchanging knowledge and ideas.  Limit duplication of strategies and services.  Demonstrate and develop community support/concern for issues.  Maximize the power of individuals and groups through collective action.  Improve trust, communication, and collaboration among community agencies and sectors.  Mobilize diverse talents, resources, and strategies.  Build strength and cohesiveness by connecting individual activists and organizations.		
	Change community norms and standards concerning health-risk behaviors.  Provided Reliance Control of the c		
Dotontial	Promote Policy, Systems, and Environmental Change."  City park and respection departments, working group members, grossny stores, clinics, destar's offices.		
Potential Partners:	City park and recreation departments, working group members, grocery stores, clinics, doctor's offices, bike shops, places where community members frequent		
STRATEGIES			
Strat. #(s)	Description		
1.3.1	Identify and recruit organizations that should be present at working group meetings.		
1.3.2	Increase information sharing and networking of active living opportunities within member organizations.		
1.3.3	Promote active living opportunities and campaigns through <a href="https://www.healthywilliamsoncounty.org">www.healthywilliamsoncounty.org</a> , community calendar, and social media.		
1.3.4	Share active living best and/or innovative practices within member organizations.		
1.3.5	Register active living organizations and services on Aunt Bertha.		
Prev Med. 20	: *Task Force on Community Preventive Services. Recommendations to increase physical activity in communities. Am J 02;22:67.; ^Batan M, Butterfoss FD, Jaffe A, LaPier T. A Sustainability Planning Guide for Healthy Communities. Centers ontrol and Prevention (CDC); Available from:		

https://www.cdc.gov/nccdphp/dch/programs/healthycommunitiesprogram/pdf/sustainability\_guide.pdf

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# 2. Employee Wellness

### **Health Priorities Involved:**











Date(s) Created:	09/1/2016 – 10/13/2016
Date Reviewed/Updated:	

**GOAL:** Engage employees and employers in the community to provide and promote employee wellness and healthy worksite environments.

PERFORM	PERFORMANCE MEASURES		
Obj. #(s)	Short Term Indicators	Source	Baseline
2.1	Increase number of best practices identified.	Working group	Baseline data in 2017
2.1	Increase number of best practices shared.	Working group	Baseline data in 2017
2.2	Increase number of organizations participating in working group.	MailChimp	25 organizations and 34 people subscribed (Oct 2016)
2.2	Increase number of members who attend working group meetings.	Working group attendance sheets	Average of 9.5 members per meeting (Oct 2016)
2.3	Increase number of relationships that provide employee wellness resources.	Working group	Baseline data in 2017
Long Term Indicators		Source	Baseline
Age-Adjus	ted Death Rate due to Heart Disease	Texas Department of State Health Services (DSHS)	Williamson County: 114.6 deaths/100,000 pop.; TX: 175.5 (2009-2013)
Age-Adjusted Death Rate due to Cerebrovascular Disease (Stroke)		DSHS	Williamson County: 32.1 deaths/100,000 pop.; TX:
Disease (S	ili oke)		42.6 (2009-2013)

OBJECTIVE	Awareness of Resources: By 2019, the Employee Wellness working group will increase awareness of		
#2.1:	employee health resources by identifying and sharing best practices in Williamson County.		
BACKGROUI	BACKGROUND ON STRATEGY/OBJECTIVE:		
Evidence	Workplace Wellness Programs Can Generate Savings*		
Base:	"Our review of the evidence suggests that large employers adopting wellness programs see substantial		
	positive returns, even within the first few years after adoption. Medical costs fall about		
	\$3.27 for every dollar spent on wellness programs, and absentee day costs fall by about \$2.73 for every		
	dollar spent. Although these benefits surely accrue in part to the employee, it is also likely that they accrue		
	in part to the employer—in the form of either lower replacement costs for absent workers or an advantage		
	in attracting workers to the firm."		
Potential	Major county employers (Dell, IBM), County and city governments, IT'S TIME TEXAS, Chambers of		
Partners:	Commerce, leadership groups, business groups, YMCA		
STRATEGIES	STRATEGIES:		
Strat. #(s)	Description		

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2.1.1	Identify employee wellness best practices and opportunities to learn about employee wellness (such as health fairs, business groups, and educational opportunities).	
2.1.2	Share best practices, opportunities, and resources through different methods (presentations, webinars, social media, resource guide, and website).	
2.1.3	Establish bank of employee wellness resources.	
Data Source:	Data Source: *Baicker K, Cutler D, Song, Z. Workplace Wellness Programs Can Generate Savings. Health Affairs. 2010;29(2):304.	

OBJECTIVE	Capacity building: By 2019, the number of organizations participating in the Employee Wellness working		
#2.2:	group will double.		
BACKGROU	ND ON STRATEGY/OBJECTIVE:		
Evidence	Williamson County Community Health Improvement Plan Second Year Progress Report 2014-2016		
Base:	Objective #2.2 is an expansion of a previous 2014-2016 CHIP objective: Increase the number of employers participating in comprehensive worksite wellness through the Employee Wellness Forum from four to ten.		
	"In year one, Bluebonnet Trails, IT'S TIME TEXAS, City of Hutto, Williamson County Human Resources, Williamson County EMS, Georgetown ISD, The Caring Place and WCCHD participated in the Employee Wellness Forum. In year two, WWA assessed wellness among Bluebonnet Trails Community Services (BTCS) staff on topics such as healthcare system utilization, healthy eating, active living, physical health, and mental health through a Worksite Wellness Interest Survey."		
	National Prevention Strategy: Active Living*		
	"Recommendations: 4. Support workplace policies and programs that increase physical activity."		
Policy Change:	Yes, involves changing wellness policies in organizations.		
Potential	Major county employers (Dell, IBM), County and city governments, IT'S TIME TEXAS, Chambers of		
Partners:	Commerce, leadership groups, business groups, independent school districts		
STRATEGIES			
Strat. #(s)	Description		
2.2.1	Identify employee wellness needs in the community.		
2.2.2	Identify resources and opportunities to meet those needs.		
2.2.3	Advocate for employee wellness in the county.		
2.2.4	Invite diverse organizations and businesses from the county to attend working group.		
2.2.5	Develop new or improve current worksite wellness programs of organizations that participate in working group.		
	*National Prevention Strategy: Active Living [Internet]. U.S. Department of Health and Human Services. Available from: surgeongeneral.gov/priorities/prevention/strategy/active-living.html		

OBJECTIVE	Collaboration: By 2019, the Employee Wellness working group will create solid relationships* with all	
#2.3:	professional organizations that provide employee wellness resources in Williamson County.	
BACKGROU	ND ON STRATEGY/OBJECTIVE:	
Evidence	A Sustainability Planning Guide for Healthy Communities^	
Base:	"Benefits of Coalitions	
	Effective vehicles for exchanging knowledge and ideas.	
	Limit duplication of strategies and services.	
	Demonstrate and develop community support/concern for issues.	
	Maximize the power of individuals and groups through collective action.	
	Improve trust, communication, and collaboration among community agencies and sectors.	
	Mobilize diverse talents, resources, and strategies.	
	Build strength and cohesiveness by connecting individual activists and organizations.	

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	Change community norms and standards concerning health-risk behaviors.			
	Promote Policy, Systems, and Environmental Change."			
Potential	Major county employers (Dell, IBM), County and city governments, IT'S TIME TEXAS, Chambers of			
Partners:	Commerce, Leadership groups, business groups, employee wellness providers			
STRATEGIES	S:			
Strat. #(s)	Description			
2.3.1	Utilize existing member networks to foster greater relationships.			
2.3.2	Attend employee wellness events, conferences, and networking events.			
Notes: *A so	lid relationship between professional organizations is defined as a two-way relationship with working knowledge of the			
other profess	sional organizations' services, resources, and point of contacts.			
Data Source:	^Batan M, Butterfoss FD, Jaffe A, LaPier T. A Sustainability Planning Guide for Healthy Communities. Centers for Disease			
Control and Prevention (CDC); Available from:				
https://www	cdc.gov/nccdphp/dch/programs/healthycommunitiesprogram/pdf/sustainability_guide.pdf.			

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# 3. Healthy Eating

# **Health Priorities Involved:**









(m)		

Date(s) Created:	09/22/2016 – 11/1/2016
Date Reviewed/Updated:	

# **GOAL:** Promote access to and increase relevant knowledge of healthy eating in Williamson County.

PERFORM	PERFORMANCE MEASURES			
Obj. #(s)	Short Term Indicators	Source	Baseline	
3.1	Increase number of best practices identified.	Working group	Baseline data in 2017	
3.1	Increase number of best practices shared.	Working group	Baseline data in 2017	
3.2	Increase number of connections between services and individuals.	Working group	Baseline data in 2017	
3.2	Decrease household food insecurity.	Feeding America	Williamson County: 21.3%; TX: 25.6% (2014)	
3.3	Increase number of impactful relationships with all professional organizations.	Working group	26 organizations and 43 people subscribed (Nov 2016)	
3.3	Increase number of members who attend working group meetings.	Working group attendance sheets	Average of 11 members per meeting (Nov 2016)	
Long Tern	n Indicators	Source	Baseline	
Age-Adjusted Death Rate due to Heart Disease		Texas Department of State Health Services (DSHS)	Williamson County: 114.6 deaths/100,000 pop.; TX: 175.5 (2009-2013)	
Adults 20+ Who are Obese		Centers for Disease Control and Prevention (CDC)	Williamson County: 31.1%; TX: 28.0% (2013)	
Age-Adjusted Death Rate due to Diabetes		DSHS	Williamson County: 11.2 deaths/100,000 pop.; TX: 22.0 (2009-2013)	

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OBJECTIVE	Awareness of Resources: By 2019, the Healthy Eating working group will increase awareness of healthy			
#3.1:	eating resources by identifying and sharing best practices and resources in Williamson County.			
BACKGROUI	ND ON STRATEGY/OBJECTIVE:			
Evidence	National Prevention Strategy: Healthy Eating*			
Base:	"Recommendations: 4. Help people recognize and make healthy food and beverage choices.			
	What Can State, Tribal, Local and Territorial Governments Do?			
	Work with hospitals, early learning centers, health care providers, and community-based organizations			
	to implement breastfeeding policies and programs.			
	What Can Community, Non-Profit, and Faith-Based Organizations Do?			
	• Lead or convene city, county, and regional food policy councils to assess local community needs and			
	expand programs (e.g., community gardens, farmers markets) that bring healthy foods, especially locally			
	grown fruits and vegetables, to schools, businesses, and communities."			
Potential	Community food pantries, community gardens, grocery stores, farmer markets, schools, restaurants,			
Partners:	corner stores, child care centers, adult care facilities, hospitals			
STRATEGIES				
Strat. #(s)	Description			
3.1.1	Identify best practices and resources related to gardens, grocery stores, farmer markets, schools,			
	restaurants, corner stores, childcare centers, and adult care facilities.			
3.1.2	Identify gaps and needs in the county's food landscape.			
3.1.3	Identify gold standard practices and resources in the county.			
3.1.4	Connect best practices and resources with community partners.			
	*National Prevention Strategy: Healthy Eating [Internet]. U.S. Department of Health and Human Services. Available			
from: http://v	vww.surgeongeneral.gov/priorities/prevention/strategy/healthy-eating.html			

OBJECTIVE	Access: By 2019, the Healthy Eating working group will improve access to healthy foods by connecting			
#3.2:	families and individuals with community services and resources in Williamson County.			
BACKGROU	ND ON STRATEGY/OBJECTIVE:			
Evidence	Williamson County Community Health Improvement Plan Second Year Progress Report 2014-2016			
Base:	Objective #3.2 is an expansion of a 2014-2016 objective: Increase collaborative partnerships that support			
	awareness and utilization of community gardens, Farmers' Markets, and other agricultural initiatives from			
	24 to 35.			
	"In year one, Texas A&M AgriLife Extension Agency (46 adult and 300 youth classes) and WCCHD (12 classes) offered nutrition education programming. The working group also participated in public awareness			
	campaigns focused on National Nutrition Month, community gardens, and other healthy eating related topics."			
	National Prevention Strategy: Healthy Eating*			
	"Recommendations: 1. Increase access to healthy and affordable foods in communities."			
Potential	Community food pantries, community gardens, grocery stores, farmer markets, schools, restaurants,			
Partners:	corner stores, child care centers, adult care facilities, hospitals, Opportunities for Williamson & Burnet			
	Counties (OWBC), independent school districts' food services			
STRATEGIES				
Strat. #(s)	Description			
3.2.1	Promote farmer markets, community gardens, food pantries in the community.			
3.2.2	Collaborate and connect with community members and partners to improve access to healthy foods.			
3.2.3	Recruit community members to participate in healthy eating efforts.			
	*National Prevention Strategy: Healthy Eating [Internet]. U.S. Department of Health and Human Services. Available www.surgeongeneral.gov/priorities/prevention/strategy/healthy-eating.html			
J cep.,//				

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<b>OBJECTIVE</b>	Collaboration: By 2019, the Healthy Eating Working Group will create impactful relationships with all			
#3.3:	professional and community organizations that provide healthy eating resources in Williamson County.*			
<b>BACKGROU</b>	ND ON STRATEGY/OBJECTIVE:			
Evidence	A Sustainability Planning Guide for Healthy Communities^			
Base:	"Benefits of Coalitions			
	Effective vehicles for exchanging knowledge and ideas.			
	Limit duplication of strategies and services.			
	Demonstrate and develop community support/concern for issues.			
	Maximize the power of individuals and groups through collective action.			
	Improve trust, communication, and collaboration among community agencies and sectors.			
	Mobilize diverse talents, resources, and strategies.			
	Build strength and cohesiveness by connecting individual activists and organizations.			
	Change community norms and standards concerning health-risk behaviors.			
	Promote Policy, Systems, and Environmental Change."			
	National Prevention Strategy: Healthy Eating**			
	"Recommendations: 2. Implement organizational and programmatic nutrition standards and policies."			
Policy	Yes, develop consistent messaging among organizations.			
Change:				
Potential	Independent School Districts, faith-based organizations, community leaders, American Heart Association,			
Partners:	Sustainable Food Center, hospitals, OWBC, Texas Women, Infants, and Children (WIC)			
STRATEGIES	:			
Strat. #(s)	Description			
3.3.1	Identify and recruit organizations that should be present at working group meetings.			
3.3.2	Increase information sharing and networking of healthy eating opportunities within member organizations.			
3.3.3	Promote healthy eating opportunities and campaigns through www.healthywilliamsoncounty.org,			
	community calendar, and social media.			
3.3.4	Share healthy eating best and/or innovative practices within member organizations.			
3.3.5	Develop consistent messaging to promote healthy eating in the county.			
	npactful relationship between two professional/community organizations defined as a relationship where			
	on is clear, both parties benefit, and community impact occurs through collaboration.			
	^Batan M, Butterfoss FD, Jaffe A, LaPier T. A Sustainability Planning Guide for Healthy Communities. Centers for Disease			
Control and F	Prevention (CDC): Available from:			

Control and Prevention (CDC); Available from:

 $https://www.cdc.gov/nccdphp/dch/programs/healthycommunitiesprogram/pdf/sustainability\_guide.pdf.;~**National~Prevention~instance for the contraction of the contrac$ Strategy: Healthy Eating [Internet]. U.S. Department of Health and Human Services. Available from:

http://www.surgeongeneral.gov/priorities/prevention/strategy/healthy-eating.html

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# 4. Maternal and Infant Health

### **Health Priorities Involved:**











Date(s) Created:	08/30/2016 - 10/4/2016
Date Reviewed/Updated:	

**GOAL:** Improve the health and well-being of mothers, infants, and children by addressing the health and wellness of women before, during, and after pregnancy.

PERFORMANCE MEASURES			
Obj. #(s)	Short Term Indicators	Source	Baseline
4.1	Increase the proportion of infants who are	WIC Texas Infant Feeding	Williamson County: 83.3%; TX:
	ever breastfed upon hospital discharge.	Practices State Report	79.0-86.9% (Jan-May 2016)
4.1	Increase the proportion of infants who are	WIC Texas Infant Feeding	Williamson County: 21.3%; TX:
	exclusively breastfed through six months.	Practices State Report	17.2-25.9% (Jan-May 2016)
4.1	Increase the proportion of infants who are	WIC Texas Infant Feeding	Williamson County: 26.9%; TX:
	breastfed at one year.	Practices State Report	22.6-31.7% (Jan-May 2016)
4.2	Increase number of mothers who received	Texas Department of State	Williamson County: 76.8%; TX:
	early prenatal care in the first trimester.	Health Services (DSHS)	59.2% (2013)
4.2	Increase number of best practices identified.	Working group	Baseline data in 2017
4.2	Increase number of best practices shared.	Working group	Baseline data in 2017
4.3	Increase number of professional organizations	MailChimp	21 organizations and 32
	that provide maternal, infant, and child health		people subscribed (Oct 2016)
	resources		
4.3	Increase number of members who attend	Working group attendance	Average of 9.5 members per
	working group meetings.	sheets	meeting (Oct 2016)
Long Tern	n Indicators	Source	Baseline
Decrease	unintentional injury rates for infants.	DSHS	Williamson County: 3.4/10,000
			pop.; TX: 3.4 (2012)
Decrease	infant mortality rates	DSHS	Williamson County: 3.5
			deaths/1,000 live births; TX:
			5.8 (2013)
Decrease number of preterm live births		DSHS	Williamson County: 10.8%; TX:
			12.0% (2013)
Decrease	number of babies with low birth weight	DSHS	Williamson County: 7.6%; TX:
			8.3% (2013)

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OBJECTIVE	Continuity of Care: By 2019, the Maternal and Infant Health working group will encourage all maternal,		
#4.1:	infant, and child health initiatives in Williamson County to use evidence-based guidelines to align		
π <b>-</b> 1.1.	messaging used for education.		
BACKEBOIL	ND ON STRATEGY/OBJECTIVE:		
Evidence	National Prevention Strategy: Healthy Eating*		
Base:	"Recommendations: 5. Support policies and programs that promote breastfeeding.		
	What Can State, Tribal, Local and Territorial Governments Do?		
	<ul> <li>Work with hospitals, early learning centers, health care providers, and community-based organizations to implement breastfeeding policies and programs.</li> </ul>		
	What Can Businesses and Employers Do?		
	<ul> <li>Adopt lactation policies that provide space and break time for breastfeeding employees (in accordance</li> </ul>		
	with the Affordable Care Act) and offer lactation management services and support (e.g., breastfeeding		
	peer support programs)."		
Policy	Yes, advocate for policies that benefit maternal, infant, and child health.		
Change:			
Potential	Central Texas Perinatal Coalition, all professional organizations that provide maternal, infant, and child		
Partners:	health resources in Williamson County		
<b>STRATEGIES</b>			
Strat. #(s)	Description		
4.1.1	Identify and provide accurate educational resources.		
4.1.2	Build working groups knowledge of Aunt Bertha and additional tools.		
4.1.3	Identify sources of maternal, infant, and child health messaging in the community.		
4.1.4	Align breastfeeding education and promotion messages among professionals (i.e. obstetricians,		
	pediatricians, lactation consultants).		
	*National Prevention Strategy: Healthy Eating [Internet]. U.S. Department of Health and Human Services. Available vww.surgeongeneral.gov/priorities/prevention/strategy/healthy-eating.html		

OBJECTIVE	Access to Healthcare: By 2019, Maternal and Infant Health working group will improve access to		
#4.2:	healthcare before, during, and after pregnancy for Williamson County women by identifying and sharing		
	best practices.		
BACKGROUI	BACKGROUND ON STRATEGY/OBJECTIVE:		
Evidence	Healthy People 2020: Maternal, Infant, and Child Health*		
Base:	"Emerging Issues in Maternal, Infant, and Child Health: Recent efforts to address persistent disparities in maternal, infant, and child health have employed a 'life course' perspective to health promotion and disease prevention. At the start of the decade, fewer than half of all pregnancies are planned. Unintended pregnancy is associated with a host of public health concerns. In response, preconception health initiatives have been aimed at improving the health of a woman before she becomes pregnant through a variety of evidence-based interventions."		
Potential	Central Texas Perinatal Coalition, all professional organizations that provide maternal, infant, and child		
Partners:	health resources in Williamson County		
STRATEGIES			
Strat. #(s)	Description		
4.2.1	Identify women in need (target population) and needs of target population.		
4.2.2	Identify organizational needs related to services, resources, and point of contacts of members that participate in working group.		
4.2.3	Identify maternal, infant, and child health resources and best practices in Williamson County.		
4.2.4	Share maternal, infant, and child health resources and best practices in Williamson County.		
	*Maternal, Infant, and Child Health [Internet]. Healthy People 2020. Available from: healthypeople.gov/2020/topics-objectives/topic/maternal-infant-and-child-health.		

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OBJECTIVE	Collaboration: By 2019, the Maternal and Infant Health working group will create solid relationships* with		
#4.3:	all professional organizations that provide maternal, infant, and child health resources in Williamson		
	County.		
BACKGROU	ND ON STRATEGY/OBJECTIVE:		
Evidence	A Sustainability Planning Guide for Healthy Communities^		
Base:	"Benefits of Coalitions		
	Effective vehicles for exchanging knowledge and ideas.		
	Limit duplication of strategies and services.		
	Demonstrate and develop community support/concern for issues.		
	Maximize the power of individuals and groups through collective action.		
	<ul> <li>Improve trust, communication, and collaboration among community agencies and sectors.</li> </ul>		
	Mobilize diverse talents, resources, and strategies.		
	Build strength and cohesiveness by connecting individual activists and organizations.		
	Change community norms and standards concerning health-risk behaviors.		
	Promote Policy, Systems, and Environmental Change."		
Potential	Before pregnancy: schools, colleges, daycares, worksites, churches, women shelters; During pregnancy:		
Partners:	pregnancy help centers, obstetricians, hospitals, women shelters, food banks, lactation education, classes,		
	WIC; After pregnancy: clinics, pediatricians, WIC		
STRATEGIES			
Strat. #(s)	Description		
4.3.1	Identify points of contact in professional organizations for women before, during, and after pregnancy.		
4.3.2	Develop outreach and networking opportunities for professional organizations.		
4.3.3	Build working knowledge of member organizations in working group and identify how they add value.		
	rnal and Infant Health working group defined a solid relationship between professional organizations as working		
knowledge of other professional organizations' services, resources, and point of contacts.			
Data Source: ^Batan M, Butterfoss FD, Jaffe A, LaPier T. A Sustainability Planning Guide for Healthy Communities. Centers for Disease			
Control and Prevention (CDC); Available from:  https://www.sdc.gov/goddphp/dcb/graggggg/boolthy.communities.proggggg/gdf/gustaingbility.guide.pdf			
https://www.cdc.gov/nccdphp/dch/programs/healthycommunitiesprogram/pdf/sustainability_guide.pdf.			

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### 5. Mental Health Task Force

### **Health Priorities Involved:**











Date(s) Created:	06/30/2016 – 09/29/2016
Date Reviewed/Updated:	

# GOAL:

- Strive to sustain a coordinated behavioral health system of care that:
  - Focuses on prevention and early intervention
  - Provides integrated services and access to care by eliminating barriers
  - Reduces stigma through building awareness
  - Improves outcomes
- in a community that respects and preserves the rights of all and focuses on the whole person.

PERFORMANCE MEASURES			
Obj. #(s)	Short Term Indicators	Source	Baseline
5.1	Increase access to psychiatric hospital beds in Central Texas for Williamson County residents.	Local hospitals, Bluebonnet Trails Community Services (BTCS)	28,493 bed days allocated to BTCS, 38% bed days used (July 2016)
5.1	Decrease average wait time for psychiatric patients transferred from emergency department to psychiatric treatment.	Jail, local hospitals, BTCS	Baseline data in 2017
5.1	Increase amount of flexible funds for local private hospital beds.	Local private hospital beds, State legislature, BTCS	Baseline data in 2017
5.1	Increase number of locations providing tele- psychiatry/counseling/justice in community- based settings (including emergency rooms, schools and justice system).	Local hospitals, ISDs, Justice Systems, BTCS	Baseline data in 2017
5.2	Enhance quality of initiatives by amending MHTF bylaws.	MHTF	Amend bylaws (2016)
5.3	Increase number of MOUs with local schools for integrated behavioral and/or medical services.	ISDs, BTCS, Intervention Services, STARRY, Behavioral Health Hospitals	Baseline data in 2017
5.3	Develop and increase number of providers that are registered and track number of searches on Aunt Bertha.	Aunt Bertha, MHTF	Baseline data in 2017
Long Term Indicators		Source	Baseline
Encounters through tele-psychiatry with baseline of previous year with cumulative encounters at end of measurement year.		All providers serving through tele-psychiatry/-counseling/-justice	Baseline data in 2017

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OBJECTIVE	Access to Care: By 2019, the Mental Health Task Force will increase the availability of publicly-funded in-			
#5.1:	patient psychiatric beds for Williamson County residents from 10,827 bed days to 14,246 bed days.*			
	ND ON STRATEGY/OBJECTIVE:			
Evidence	Considering the 85th Legislative Session: Behavioral Health Highlights <sup>^</sup>			
Base:	"Access to State Hospital Beds. As the need to hospitalize forensic patients increases at state hospitals and			
	consumes the civil bed capacity, access to state hospital beds remains at a critical level. The need for the			
	state hospital beds is heightened especially as the state hospitals are the highest intensity level of care			
	unmatched by other hospital systems in Texas. Bluebonnet Trails is able to maintain a 60% usage rate.			
	Although we recognize that our crisis services support our success, we also recognize the major factor in			
	the low utilization rate is due to an inability to admit persons to the state hospitals. We are focusing on jail-			
	based competency restoration to reduce forensic admissions; working with our jails to provide			
	assessments, psychiatric evaluations and medications; and stepping civil patients down to our local			
	Extended Observation Rooms and crisis respite beds to open civil capacity. At this point, we do not feel a reallocation of hospital beds to community centers is the answer until we can understand the impact of			
	this action on the statewide system. We suggest continued focus on local resources and innovative options			
	be made available in our communities"			
	be made available in our communities			
	"What is a Bed?" – Inpatient Needs in a Community Context**			
	Rider 83 State Hospital Long Term Plan "recommends development of 570 beds in the near term and an			
	additional 607 beds to keep pace with population growth through 2024."			
	additional 007 beds to keep pace with population growth through 2024.			
	"Maximize access to telehealth. Telehealth services by licensed practitioners should be made available			
	throughout the full range of crisis diversion services, including mobile crisis, rather than only in licensed			
	health facilities."			
Policy	Yes, involves policy change.			
Change:				
	Considering the 85th Legislative Session: Behavioral Health Highlights  """  """  """  """  """  """  """			
	"Essential Community-Based Crisis Services and Access to Private Hospitals. During the 80th, 82nd, 83rd			
	and 84th Sessions, the legislature has supported expansion of crisis services through funding of local			
	options and private psychiatric hospital beds. As DSHS bid out the services and awarded the options in			
	regions of the state, not all areas of the state received funding. Please continue this support access to			
	critical care through a competitive bid process to allow for a more robust response across Texas.			
	<u>Telemedicine</u> . To ensure timely access to critical care, we ask for continued support for allowing services			
	through telemedicine for psychiatrists, psychologists and counselors – along with a reimbursement rate			
	that sustains these professional services."			
Potential	Local hospitals (St. David's Georgetown, St. David's Round Rock, Seton Williamson, Baylor Scott & White			
Partners:	(BS&W) Round Rock, BS&W Taylor, Cedar Park Regional), local psychiatrists, Austin State Hospital, jail, local			
	behavioral health organizations, Child and Youth Behavioral Health Task Force			
STRATEGIES				
Strat. #(s)	Description			
5.1.1	Seek strategies to increase flexibility in funding to expand options for recovery services in our system of			
	care.			
5.1.2	Encourage the state to consider population growth in increasing funding.^^			
5.1.3	Increase community knowledge and awareness of trauma-informed care as a means for boosting			
	prevention and improving treatment. Intentionally drive the MHTF agenda toward awareness of trauma-			
	informed care and improving treatment.^^			
5.1.4	Develop Medicaid Tracker for Adults as a pathway to reduce cost.^^			
5.1.5	Advocate for increase in funding for tele-psychiatry in the legislative process.^^			

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5.1.6	Increase early intervention and prevention.
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Control and Prevention (CDC); Available from:

Notes: \* As of July 2016, Williamson County used only 38% (10,827 bed days) of the allocated 28,493 bed days at Austin State Hospital. Fiscal year ends August 31. Current waiting list for a bed is 41 days (Bluebonnet Trails Community Services).; ^^Legislative Priority

Data Sources: ^Bluebonnet Trails Community Services. Considering the 85th Texas Legislative Session: Behavioral Health Highlights. 2016.; \*\*Meadows Mental Health Policy Institute. "What is a Bed?" – Inpatient Needs in a Community Context. 2015.

OBJECTIVE	<u>Sustainability:</u> By 2019, the Mental Health Task Force will amend bylaws to encourage initiatives to be		
#5.2:	fiscally accountable, add value, and quality focused based on accepted standards of practice.		
	ND ON STRATEGY/OBJECTIVE:		
Evidence	A Sustainability Planning Guide for Healthy Communities*		
Base:	"Benefits of Coalitions		
	Effective vehicles for exchanging knowledge and ideas.		
	Limit duplication of strategies and services.		
	<ul> <li>Demonstrate and develop community support/concern for issues.</li> </ul>		
	<ul> <li>Maximize the power of individuals and groups through collective action.</li> </ul>		
	• Improve trust, communication, and collaboration among community agencies and sectors.		
	Mobilize diverse talents, resources, and strategies.		
	Build strength and cohesiveness by connecting individual activists and organizations.		
	Change community norms and standards concerning health-risk behaviors.		
	Promote Policy, Systems, and Environmental Change."		
Policy	Yes, involves policy change.		
Change:			
	Considering the 85th Legislative Session: Behavioral Health Highlights <sup>^</sup>		
	"Continued support of the Medicaid 1115 Transformation Waiver Transition Year and Extension. Our		
	charge is to continue to develop local, collaborative healthcare systems for people with serious mental		
	illness, substance use disorders and intellectual and developmental disabilities."		
Potential	Aunt Bertha, Regional Healthcare Partnership 8, local behavioral health organizations, Child and Youth		
Partners:	Behavioral Health Task Force		
STRATEGIES			
Strat. #(s)	Description		
5.2.1	For any Williamson County initiative requesting support of the Mental Health Task Force, they will be		
	required to provide outcome data at least twice/year and are encouraged to:		
	1. Fiscal Accountability: Develop sustainability plan prior to implementation with re-evaluation every six		
	months.		
	2. Fiscal Accountability: Develop measurement of savings and/or positive financial impact for each		
	intervention prior to implementation of intervention.		
	3. Value and Quality: Develop pre- and post- satisfaction surveys by stakeholders for the intervention at		
	specified intervals of time.		
	4. Standard of Practice: Use national standards matched to intervention to ensure standard.		
5.2.2	Decrease uncompensated care by having a funding source.		
5.2.3	Tie each initiative to the needs assessment.		
5.2.4	Develop a process to determine which initiatives to support.		
5.2.5	Sustain cost of Aunt Bertha. *Batan M, Butterfoss FD, Jaffe A, LaPier T. A Sustainability Planning Guide for Healthy Communities. Centers for Disease		

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https://www.cdc.gov/nccdphp/dch/programs/healthycommunitiesprogram/pdf/sustainability\_quide.pdf.; ^Bluebonnet Trails

Community Services. Considering the 85th Texas Legislative Session: Behavioral Health Highlights. 2016.

OBJECTIVE	Coordinated Efforts: The Montal Health Task Forse will continue to actively seardinate efforts of hebayiaral		
#5.3:	<u> </u>		
	health organizations serving Williamson County residents to improve the behavioral health system.		
	OUND ON STRATEGY/OBJECTIVE:		
Evidence	Considering the 85th Legislative Session: Behavioral Health Highlights*		
Base:	"Access to Integrated Healthcare. Currently sustained through 1115 Waiver funding, the UT Health Science Center along with the Meadows Mental Health Policy Institute are assessing the impact of the integrated healthcare projects across the state. We hope our legislators will consider the value of access to medical and behavioral health integration in our local schools and community-based clinics in order to promote health (improved health scores) and improve access to services at the time they are needed (ensuring an informed patient is able to make choices and reducing "no shows"). Sustaining this valued integration of medical and behavioral health providers allows for access to care when it is needed; prevention of developing chronic and costly health issues; and also mainstreams behavioral health and reduces the stigma so that persons will seek the care necessary to maintain health.  Value of Collaborations. We know we are strongest when we work alongside our partners. We are able to focus on our strengths, reduce our costs and provide innovative services that we are unable to accomplish on our own. Bluebonnet Trails is supported by the insights of our county task forces (informing our service array) including representatives from the Commissioners' Courts, Sheriffs' Offices, judicial systems, justice		
	systems, ISDs, hospitals and provider networks. In addition, we partner with other centers and local partners in formulating a pharmacy services (reducing costs); working alongside managed care organization to educate them about our services and ensure reimbursement rates are attached to those services; developing integrated health outcomes with UT Health Science Center and the Meadows MH Policy Institute; and successfully implementing 20 Medicaid 1115 Waiver projects in partnership with our local hospitals, justice systems, and emergency medical and behavioral health services."		
	A Guide to Understanding Mental Health Systems and Services in Texas^		
	Best Practice: Integrated Primary, Mental Health, and Substance Use Care; Best Practice: Child and Family Mental Health System of Care		
Policy	Yes, involves policy change.		
Change:			
Potential	Professional Peer Review Committee, Child Protective Services, Williamson County Women's Meetup Group,		
Partners:	Aunt Bertha, behavioral health organizations, psychiatrists, Child and Youth Behavioral Health Task Force		
STRATEGIES	S:		
Strat. #(s)	Description		
5.3.1	Through further development of Aunt Bertha, develop compendium of key players/organizations (including name, title and contact information) and identify roles and responsibilities of representatives from each organization.		
5.3.2	Expand Professional Peer Review Committee to improve collaboration among key organizations		
5.3.3	Make resource map and compendium on Aunt Bertha.		
5.3.4	Identify and share models and best practices within partners/organizations in the county.		
5.3.5	Update bylaws of the MHTF.		
5.3.6	Link individuals with the Williamson County Women's Meetup Group as a resource/referral network.		
Data Source: 2016.; ^Hogg	*Bluebonnet Trails Community Services. Considering the 85th Texas Legislative Session: Behavioral Health Highlights. Foundation for Mental Health. A guide to understanding mental health systems and services in Texas. 2014. Available www.hogg.utexas.edu		
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# 6. Public Health and Medical Preparedness Committee (PHaMP)

### **Health Priorities Involved:**











Date(s) Created:	10/17/2016 – 11/21/2016
Date Reviewed/Updated:	

GOAL:

Ensure coordinated preparedness and response activities among emergency management agencies, public health, EMS, and healthcare organizations in order to rapidly diagnose, investigate, and respond to health problems and health hazards within Williamson County.

PERFORM	PERFORMANCE MEASURES			
Obj. #(s)	Short Term Indicators	Source	Baseline	
6.1	Engage private provider community.	PHaMP	Baseline in 2017.	
6.1	Draft response guidelines developed.	PHaMP	Not developed (2016).	
6.2	Draft response guidelines developed.	PHaMP	Not developed (2016).	
6.3	Emergency management, health care, and public health utilize WebEOC	PHaMP	Baseline in 2017.	
	and other communication platforms for exercises and real incidents.			
6.3	Draft operational guideline developed.	PHaMP	Not developed (2016).	
6.4	Draft operational guideline developed.	PHaMP	Not developed (2016).	
6.5	Draft operational guideline developed.	PHaMP	Not developed (2016).	
6.6	Draft operational guideline developed.	PHaMP	Not developed (2016).	
Long Tern	n Indicators	Source	Baseline	
6.1	Operational guideline finalized and exercised.	PHaMP	Not developed (2016).	
6.2	Operational guideline finalized and exercised.	PHaMP	Not developed (2016).	
6.3	Operational guideline finalized and exercised.	PHaMP	Not developed (2016).	
6.4	Operational guideline finalized and exercised.	PHaMP	Not developed (2016).	
6.5	Operational guideline finalized and exercised.	PHaMP	Not developed (2016).	
6.6	Operational guideline finalized and exercised.	PHaMP	Not developed (2016).	

OBJECTIVE	Information Sharing: By 2019, PHaMP will strengthen collaboration between the medical community and		
#6.1:	the public health community through improved information sharing.		
BACKGROU	BACKGROUND ON STRATEGY/OBJECTIVE:		
Evidence	Project Public Health Ready		
Base:	Public Health Preparedness Capabilities 2011		
	2017 Health Care Preparedness and Response Capabilities		
Potential	WCCHD, local hospital personnel, Williamson County Medical Society, Travis County Medical Society		
Partners:			
STRATEGIES			
Strat. #(s)	Description		
6.1.1	Coordinate the development of guidelines and procedures for sharing health information between WCCHD		
	and local health providers via the Public Health Information Network.		
6.1.2	Develop a Notifiable Disease Toolkit for local health providers.		
6.1.3	Develop disease specific risk communication strategies for WCCHD and community response partners.		

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OBJECTIVE	Information Sharing: By 2019, PHaMP will develop an information sharing process that ensures a common		
#6.2:	operating picture among emergency management and the public health/healthcare community within		
	Williamson County.		
BACKGROU	BACKGROUND ON STRATEGY/OBJECTIVE:		
Evidence	Project Public Health Ready		
Base:	Public Health Preparedness Capabilities 2011		
	2017 Health Care Preparedness and Response Capabilities		
Potential	WCCHD, Round Rock Fire Department, Round Rock Office of Emergency Management, Leander ISD, Seton		
Partners:	Family of Hospitals		
STRATEGIES	STRATEGIES:		
Strat. #(s)	Description		
6.2.1	Develop resource request process for public health, EMS, and healthcare partners that adheres to local		
	emergency management processes.		
6.2.2	Improve local configuration of WebEOC for emergency management, public health, EMS, and healthcare		
	partners.		
6.2.3	Develop a local Information Sharing Plan for emergency management, public health, EMS, and healthcare		
	partners.		

<b>OBJECTIVE</b>	Emergency Response: By 2019, PHaMP will develop evidence-based protocols/procedures for responding	
#6.3:	to infectious disease incidents.	
BACKGROU	ND ON STRATEGY/OBJECTIVE:	
Evidence	Project Public Health Ready	
Base:	Public Health Preparedness Capabilities 2011	
	2017 Health Care Preparedness and Response Capabilities	
Potential	WCCHD, Leander Office of Emergency Management, local ISD, EMS, local infection preventionists, Round	
Partners:	Rock Office of Emergency Management	
STRATEGIES	): :	
Strat. #(s)	Description	
6.3.1	Develop white powder response guidelines and procedures for emergency management, local first responders, public health, and the healthcare community.	
6.3.2	Develop local BioWatch response guidelines and procedures for emergency management, local first responders, public health, and the healthcare community.	
6.3.3	Develop scalable Point of Distribution plans for emergency management, local first responders, public health, and the healthcare community.	

OBJECTIVE	Emergency Response: By 2019, PHaMP will develop a common strategy for the evacuation of an in-patient	
#6.4:	healthcare facility.	
BACKGROU	BACKGROUND ON STRATEGY/OBJECTIVE:	
Evidence	Project Public Health Ready	
Base:	Public Health Preparedness Capabilities 2011	
	2017 Health Care Preparedness and Response Capabilities	
Potential	WCCHD, EMS, local fire departments, Emergency Management, local police departments, Capital Area	
Partners:	Trauma Regional Advisory Council (CATRAC)	
STRATEGIES		
Strat. #(s)	Description	
6.4.1	Develop a patient tracking process.	
6.4.2	Coordinate large-scale patient transportation strategy.	
6.4.3	Develop a healthcare facility evacuation response plan.	

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OBJECTIVE	Behavioral Health: By 2019, PHaMP will coordinate mental health process for all local first responder	
#6.5:	agencies.	
BACKGROUN	ID ON STRATEGY/OBJECTIVE:	
Evidence	Project Public Health Ready	
Base:	Public Health Preparedness Capabilities 2011	
	2017 Health Care Preparedness and Response Capabilities	
Potential	Round Rock Fire Department, WCCHD, Williamson County Mobile Outreach Team, Mental Health Task	
Partners:	Force, Cedar Park Police Department, Williamson County EMS	
STRATEGIES:		
Strat. #(s)	Description	
6.5.1	Develop mental health training for new employees of first responder agencies.	
6.5.2	Develop peer support groups within local first responder agencies.	
	Develop mental health training for supervisors and leadership personnel within first responder	
6.5.3	agencies.	
6.5.4	Develop a local first responder mental health safety plan.	

OBJECTIVE	Behavioral Health: By 2019, PHaMP will develop a coordinated community behavioral health response	
#6.6:	process.	
BACKGROUN	ND ON STRATEGY/OBJECTIVE:	
Evidence	Project Public Health Ready	
Base:	Public Health Preparedness Capabilities 2011	
	2017 Health Care Preparedness and Response Capabilities	
Potential	Round Rock Fire Department, WCCHD, Williamson County Mobile Outreach Team, Mental Health Task	
Partners:	Force, Cedar Park Police Department, Williamson County EMS, Bluebonnet Trails Community Services,	
	private behavioral health providers	
STRATEGIES:		
Strat. #(s)	Description	
6.6.1	Identify community response stakeholders.	
6.6.2	Develop and coordinate a community behavioral health response plan.	
6.6.3	Develop behavioral health training for community response stakeholders.	
6.6.4	Coordinate drills and exercises for response stakeholders.	
6.6.5	Ensure annual review and updating of the response process.	

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# 7. School Health

# **Health Priorities Involved:**











Date(s) Created:	09/15/2016 – 10/20/2016
Date Reviewed/Updated:	

GOAL:	Promote healthy living for the school community (students, staff, and families) to maximize personal success
	and well-being.

PERFORMANCE MEASURES			
Obj. #(s)	Short Term Indicators	Source	Baseline
7.1	Increase number of best practices identified.	Working group	Baseline data in 2017.
7.1	Increase number of best practices shared.	Working group	Baseline data in 2017.
7.2	Increase number of school and community health	MailChimp	27 organizations and 48
	organizations.		people subscribed (Oct 2016)
7.2	Increase number of members who attend working	Working group	Average of 13 members per
	group meetings.	attendance sheets	meeting (Oct 2016)
7.2	Increase promotion of school health initiatives.	Working group	Baseline data in 2017.
7.3	Increase networking resources and opportunities.	Working group	Baseline data in 2017.
7.3	Increase SHAC presentations.	Working group	Baseline data in 2017.
Long Term Indicators		Source	Baseline
County all students graduation rate		Texas Education	Williamson County: 94.8%, TX:
		Agency (TEA)	89.0% (2014-2015)
High School Drop Out Rate		TEA	Williamson County: 1.9%, TX:
			6.3% (2014-2015)

OBJECTIVE	<u>Awareness of Resources</u> : By 2019, the School Health working group will increase awareness of school	
#7.1:	health resources by identifying and sharing best practices in Williamson County.	
BACKGROU	ND ON STRATEGY/OBJECTIVE:	
Evidence	National Prevention Strategy: Active Living*	
Base:	"What Can Early Learning Centers, Schools, Colleges, and Universities Do?	
	Provide daily physical education and recess that focuses on maximizing time physically active.	
	Participate in fitness testing (e.g., the President's Challenge) and support individualized self-improvement plans.	
	Support walk and bike to schools programs (e.g., "Safe Routes to School") and work with local	
	governments to make decisions about selecting school sites that can promote physical activity.	
	Limit passive screen time.	
	Make physical activity facilities available to the local community."	
	National Prevention Strategy: Mental and Emotional Well-being^	
	"What Can Early Learning Centers, Schools, Colleges, and Universities Do?	
	• Implement programs and policies to prevent abuse, bullying, violence, and social exclusion, build social	
	connectedness, and promote positive mental and emotional health.	
	Implement programs to identify risks and early indicators of mental, emotional, and behavioral	
	problems among youth and ensure that youth with such problems are referred to appropriate services.	

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	• Ensure students have access to comprehensive health services, including mental health and counseling services."
Potential	Staff, families, students, school leaders, local businesses, SHACS, BTCS, other school districts, hospitals,
Partners:	local doctors, IT'S TIME TEXAS, Opportunities For Williamson & Burnet Counties, LifeSteps, police
	departments, EMS, fire departments, American Heart Association, The Georgetown Project, Texas A&M
	AgriLife Extension Service, state agencies, Dairy MAX, CATCH Global Foundation, Marathon Kids, NAMI
	Austin, faith based organizations, American Diabetes Association
STRATEGIES	S:
Strat. #(s)	Description
7.1.1	Utilize past needs assessments to evaluate school health needs in the county and among member
	organizations.
7.1.2	Organize opportunities to share best practices.
7.1.3	Identify and promote school health community resources through channels such as Aunt Bertha, google
	documents, MailChimp, newsletters, webinars.
Data Source:	*National Prevention Strategy: Active Living [Internet]. U.S. Department of Health and Human Services. Available from:

Data Source: \*National Prevention Strategy: Active Living [Internet]. U.S. Department of Health and Human Services. Available from: http://www.surgeongeneral.gov/priorities/prevention/strategy/active-living.html; ^National Prevention Strategy: Mental and Emotional Well-being [Internet]. U.S. Department of Health and Human Services. Available from: http://www.surgeongeneral.gov/priorities/prevention/strategy/mental-and-emotional-well-being.html.

OBJECTIVE	Sustainability: By 2019, the School Health working group will create sustainability by doubling	
#7.2:	participation of school and community health organizations in the working group.	
	ND ON STRATEGY/OBJECTIVE:	
Evidence		
	A Sustainability Planning Guide for Healthy Communities*	
Base:	"Benefits of Coalitions	
	Effective vehicles for exchanging knowledge and ideas.	
	Limit duplication of strategies and services.	
	Demonstrate and develop community support/concern for issues.	
	<ul> <li>Maximize the power of individuals and groups through collective action.</li> </ul>	
	<ul> <li>Improve trust, communication, and collaboration among community agencies and sectors.</li> </ul>	
	Mobilize diverse talents, resources, and strategies.	
	Build strength and cohesiveness by connecting individual activists and organizations.	
	Change community norms and standards concerning health-risk behaviors.	
	Promote Policy, Systems, and Environmental Change."	
Policy	Yes, monitor school-health related legislative sessions.	
Change:		
Potential	Staff, families, students, school leaders, local businesses, SHACS, BTCS, other school districts, hospitals,	
Partners:	local doctors, IT'S TIME TEXAS, Opportunities For Williamson & Burnet Counties, LifeSteps, police	
	departments, EMS, fire departments, American Heart Association, The Georgetown Project, Texas A&M	
	AgriLife Extension Service, state agencies, Dairy MAX, CATCH Global Foundation, Marathon Kids, NAMI	
	Austin, faith based organizations, American Diabetes Association	
STRATEGIES		
Strat. #(s)	Description	
7.2.1	Promote school health initiatives (in the legislative sessions, outside organizations).	
7.2.2	Identify ways to support SHACs and present at SHACs.	
7.2.3	Recruit diverse organizations that support school health and/or provide resources to the schools.	
Data Source:	*Batan M, Butterfoss FD, Jaffe A, LaPier T. A Sustainability Planning Guide for Healthy Communities. Centers for Disease	
	revention (CDC); Available from:	
https://www.	cdc.gov/nccdphp/dch/programs/healthycommunitiesprogram/pdf/sustainability_guide.pdf.	

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OBJECTIVE	Collaboration: By 2019, the School Health working group will create solid relationships with all member	
#7.3:	organizations that provide school health resources in Williamson County.*	
	ND ON STRATEGY/OBJECTIVE:	
Evidence	Whole School, Whole Community, Whole Child (WSCC)^	
Base:	"The Whole School, Whole Community, Whole Child (WSCC) model expands on the eight elements of	
	CDC's coordinated school health approach and is combined with the whole child framework. CDC and	
	ASCD developed this expanded model—in collaboration with key leaders from the fields of health, public	
	health, education, and school health—to strengthen a unified and collaborative approach designed to	
	improve learning and health in our nation's schools."	
Potential	Staff, families, students, school leaders, local businesses, SHACS, BTCS, other school districts, hospitals,	
Partners:	local doctors, IT'S TIME TEXAS, Opportunities For Williamson & Burnet Counties, LifeSteps, police	
	departments, EMS, fire departments, American Heart Association, The Georgetown Project, Texas A&M	
	AgriLife Extension Service, state agencies, Dairy MAX, CATCH Global Foundation, Marathon Kids, NAMI	
	Austin, faith-based organizations, American Diabetes Association	
<b>STRATEGIES</b>		
Strat. #(s)	Description	
7.3.1	Develop networking resources. Establish school and organizational entry points.	
7.3.2	Create networking experiences for member organizations.	
7.3.3	Support member initiatives.	
Notes: * Scho	ol Health working group defined solid relationships between member organizations as relationships with two-way	
communication	on.	
	^Whole School, Whole Community, Whole Child (WSCC) [Internet]. Centers for Disease Control and Prevention. 2015.	
Available fror	n: http://www.cdc.gov/healthyschools/wscc/index.htm.	

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# 8. Substance Abuse Collaborative

Action Plan adapted from LifeSteps Coalition Strategic/Implementation Plan FY2016-2017. Visit LifeSteps Substance Abuse Prevention Coalition (http://lifestepscouncil.org/coalition/) for more information.

### **Health Priorities Involved:**











Date(s) Created:	09/21/2016 – 10/19/2016
Date Reviewed/Updated:	

### **GOAL:** Counteract influences that effect underage drinking (UAD) and substance abuse.

PERFORMANCE MEASURES				
Obj. #(s)	Short Term Indicators			Source
8.1.1	Increase community and law enforcement understanding of the scope of underage drinking			LifeSteps
8.1.1	Increase community knowledge about underage drinking laws.			LifeSteps
8.1.2	Approve a social hosting ordinance draft.			LifeSteps
8.1.3	Approve draft plan for activities in Taylor by coalition.			LifeSteps
8.1.4	Approve leadership program, name, logo, calendar and enrollment/ participation/ certification criteria.			LifeSteps
8.1.5	Decrease in TABC compliance check failures rate.			LifeSteps
8.2.1	Increase awareness of the scope of the problem.			LifeSteps
8.2.2	Increase in perceived risk of marijuana usage.			LifeSteps
8.2.3	Increase number of participants trained.			LifeSteps
8.3.1	Approve Issue Brief and marketing campaign related to Rx abuse and misuse.			LifeSteps
8.3.2	Increase knowledge of the problem.			LifeSteps
8.3.3	Increase number of collected drugs and number of participants.			LifeSteps
8.3.3	Increase number of local jurisdictions considering installing permanent collection boxes.			LifeSteps
8.3.4	Increase number of individuals and organizations carrying naloxone.			LifeSteps
8.3.4	Increase awareness of Rx abuse and overdose.			LifeSteps
8.3.5	Approve partnership with WWA and other local medical organizations to plan action steps.			LifeSteps
8.3.5	Increase number of providers implementing the Screen	ening, Brief Intervention, and Re	ferral to	LifeSteps
	Treatment.			
Long Term Indicators Source Baseline				
Youth (6 <sup>th</sup> to 12 <sup>th</sup> grade) who Used Alcohol in Past 30 days  Texas School Survey (TSS)  Region 7 and 8 Report		18.6% (Spr	ing 2014)	
Youth (6th	Youth (6 <sup>th</sup> to 12 <sup>th</sup> grade) who Used Marijuana in Past 30 days TSS Region 7 and 8 Report 6.9% (Spring 2			

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OBJECTIVE #8.1:	Underage Drinking: Reduce/eliminate underage drinking (UAD) in Williamson County.		
BACKGROUND ON STRATEGY/OBJECTIVE:			
Evidence Base:	According to the Texas School Survey, alcohol continues to be the most used substance among youth in Region 7a. 46% of youth report having used alcohol at some point in their lives. By Grade 12, almost 35% of youth report using alcohol in the past 30-days. 32% get alcohol at parties. 28% get alcohol from friends. In the past 30-days, 11% of youth report binge drinking. Alcohol is the drug of choice among youth; it is readily available and easy to obtain. Adult community members are providing alcohol at parties (social access). Alcohol is easily taken from home for parties elsewhere.*		
Policy Change:	Yes, develop a draft of a local Social Hosting ordinance.		
Potential	Member organizations of LifeSteps Coalition, schools, WWA, local medical and behavioral health		
Partners:	organizations, youth serving organizations, law enforcement agencies, religious or fraternal organizations, universities		
STRATEGIES	STRATEGIES:		
Strat. #(s)	Description		
8.1.1	Develop and promote an Issue Brief on Social Hosting.		
8.1.2	Develop a draft of a local Social Hosting Ordinance.		
8.1.3	Convene Coalition formation group and recruit Taylor coalition members.		
8.1.4	Recruit local youth for a leadership program.		
8.1.5	Outreach and education for retailers and restaurants.		
	*HHS Region 7 and 8 Report: 2014 [Internet]. Texas School Survey of Drug and Alcohol Use. Available from: exasschoolsurvey.org/Documents/Reports/Region/14Region7-8.pdf.		

OBJECTIVE	Marijuana Use by Youth: Reduce/eliminate marijuana use by youth in Williamson County as reported by		
#8.2:	school districts to the TEA.		
BACKGROUND ON STRATEGY/OBJECTIVE:			
Evidence Base:	TSS and school climate surveys identified use of marijuana now surpasses youth tobacco usage. 39% of youth report at least one close friend uses marijuana. 30% report marijuana is "somewhat" or "very easy" to get. 77% of youth admitted to DSHS treatment facilities are for marijuana use. Students are using ecigarettes to vape marijuana, as evidenced by an 85% increase in disciplinary actions related to tobacco and e-cigarettes. Youth do not perceive marijuana use as high-risk. TSS shows marijuana use surpasses youth tobacco use. Recent TSS and community surveys identify alcohol and marijuana as the two substances most abused by youth.*		
Potential	Member organizations of LifeSteps Coalition, schools, WWA, local medical and behavioral health		
Partners:	organizations, youth serving organizations, law enforcement agencies, religious or fraternal organizations, universities		
STRATEGIES			
Strat. #(s)	Description		
8.2.1	Collect and analyze school district and TSS data, Courts, local admissions to treatment related to marijuana.		
8.2.2	Communicate/educate through social media outlets and Op-Ed articles.		
8.2.3	Promote marijuana prevention, early intervention, support, and treatment training for parents, students and community groups		
	*HHS Region 7 and 8 Report: 2014 [Internet]. Texas School Survey of Drug and Alcohol Use. Available from: exasschoolsurvey.org/Documents/Reports/Region/14Region7-8.pdf.		

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OBJECTIVE	Abuse and Misuse of Prescription Drugs: Reduce abuse and illicit use of OTC and prescription drugs as		
#8.3:	reported by local Poison Control Center, first responders, CDC and local hospitals and treatment centers.		
BACKGROUND ON STRATEGY/OBJECTIVE:			
Evidence	CDC, TSS and Poison Control data reflect increases in the misuse of prescription and OTC drugs. 129 people		
Base:	die every day to overdose. 51 individuals died due to prescription pain relievers.		
Potential	Member organizations of LifeSteps Coalition, schools, WWA, local medical and behavioral health		
Partners:	organizations, youth serving organizations, law enforcement agencies, religious or fraternal organizations,		
	universities		
STRATEGIES:			
Strat. #(s)	Description		
8.3.1	Collect and analyze data related to abuse and misuse of prescription drugs.		
8.3.2	Create awareness related to abuse and misuse of prescription drugs.		
8.3.3	Advocate for safe and responsible disposal of medications.		
8.3.4	Create awareness related to overdose and its effects.		
8.3.5	Promote screening, brief intervention, and referral to treatment to health care providers.		

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### 9. Systems of Care

#### **Health Priorities Involved:**











Date(s) Created:	07/13/2016 - 9/14/2016
Date Reviewed/Updated:	

**GOAL:** Provide a continuously improving system of access to quality healthcare for the community.

PERFORMANCE MEASURES				
Obj. #(s)	Short Term Indicators	Source	Baseline	
9.1	Increase number of referrals on Aunt Bertha by community partners.	Aunt Bertha	Baseline data in 2017	
9.1	Increase number of searches on Aunt Bertha by community partners.	Aunt Bertha	Baseline data in 2017	
9.2	Increase number or partners participating in a common HIE.	Working group	Baseline data in 2017	
9.3	Increase number of community health and human services referral partners on Aunt Bertha.	Aunt Bertha	Baseline data in 2017	
Long Term Indicators		Source	Baseline	
Increase the proportion of persons with health insurance.		American Community Survey	Williamson County: 85.6%; TX: 74.3% (2014)	

# OBJECTIVECoordination:By 2019, Systems of Care (SOC) will improve coordination efforts by ensuring that 100% of#9.1:all SOC partners will use Aunt Bertha to search and refer.\*BACKGROUND ON STRATEGY/OBJECTIVE:

### Evidence Base:

<u>Williamson County Community Health Improvement Plan Second Year Progress Report 2014-2016</u>

Aunt Bertha was a response to the CHIP 2014-2016 objective: Develop electronic patient referral protocols among diverse care providers in Williamson County.

"In year two, Williamson County signed a contract with Aunt Bertha (<a href="www.wilco.org/communityresources">www.wilco.org/communityresources</a>) for a Williamson County -branded site that allows for referrals between providers as well as ZIP code level searches for community resources and social services. Aunt Bertha will provide the robust electronic patient referral capability needed by providers in the county."

A Sustainability Planning Guide for Healthy Communities^

"Benefits of Coalitions

- Effective vehicles for exchanging knowledge and ideas.
- Limit duplication of strategies and services.
- Demonstrate and develop community support/concern for issues.
- Maximize the power of individuals and groups through collective action.
- Improve trust, communication, and collaboration among community agencies and sectors.
- Mobilize diverse talents, resources, and strategies.
- Build strength and cohesiveness by connecting individual activists and organizations.
- Change community norms and standards concerning health-risk behaviors.
- Promote Policy, Systems, and Environmental Change."

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Policy	Yes, involves changing organizational policies to search and refer using Aunt Bertha.			
Change:				
Potential	FQHCs, organizations in the WWA, hospitals, Head Starts, Independent School Districts, Round Rock			
Partners:	Serving Center, local non-profit organizations			
STRATEGIES:				
Strat. #(s)	Description			
9.1.1	Promote Aunt Bertha (search and referral functions) among organizations in Williamson County.			
9.1.2	Claim services on Aunt Bertha.			
9.1.3	Train SOC partners on Aunt Bertha referral process.			
9.1.4	Determine referral process among SOC partners.			
9.1.5	Determine progress by measuring search and referral functions.			
Notoc: *Aunt	Porthy connects clients to programs and carriers and allows navigators to refer services to clients. For more			

Notes: \*Aunt Bertha connects clients to programs and services and allows navigators to refer services to clients. For more information, visit http://about.auntbertha.com/mission\_

Data Source: ^Batan M, Butterfoss FD, Jaffe A, LaPier T. A Sustainability Planning Guide for Healthy Communities. Centers for Disease Control and Prevention (CDC); Available from:

 $https://www.cdc.gov/nccdphp/dch/programs/healthycommunitiesprogram/pdf/sustainability\_guide.pdf.$ 

OBJECTIVE	Sustainability: By 2019, all partners in Systems of Care will participate in a common Health Information					
#9.2:	Exchange (HIE).*					
BACKGROU	ND ON STRATEGY/OBJECTIVE:					
Evidence	Principles and Strategy for Accelerating Health Information Exchange (HIE), The Office of the National					
Base:	Coordinator for Health Information Technology^					
	"The use of HIE facilitates better communication and enables more coordinated and connected care across					
	the full continuum of health delivery and payment settings. Effective communication and information					
	sharing is essential to improving the quality of care, bettering health of communities, and lowering per					
	capita costs."					
Policy	Yes, involves organizational policy changes to participate in HIE.					
Change:						
Potential	Local hospitals (St. David's Georgetown, St. David's Round Rock, Seton Williamson, Baylor Scott & White					
Partners:	(BS&W) Round Rock, BS&W Taylor, Cedar Park Regional), 18 EMS providers in 11 county region, Texas					
	A&M Health Science Center, Capital Area Trauma Regional Advisory Council (CATRAC)					
STRATEGIES	:					
Strat. #(s)	Description					
9.2.1	Encourage all hospitals (Seton, St. David's, Cedar Park, and Baylor Scott & White) to participate.					
9.2.2	Explore patient care record with Texas A&M to feed into large HIE.					
9.2.3	Explore opportunities for Systems of Care partners to build onto Health Data Exchange to share data and					
	to share referrals.					
9.2.4	Identify benchmark data with other Regional Advisory Councils in the state.					
	th Information Exchange (HIE) allows health care professionals and patients from accessing medical records					
	quickly and securely. For more information, visit https://www.healthit.gov/HIE_					
	^The Office of the National Coordinator for Health Information Technology. Principles and Strategy for Accelerating					
•	nation Exchange (HIE). 2013. Available from:					
https://www.	healthit.gov/sites/default/files/acceleratinghieprinciples_strategy.pdf.					

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OBJECTIVE	Availability: By 2019, Systems of Care will increase number of community health and human services					
#9.3:	referral partners by 10%.					
BACKGROUND ON STRATEGY/OBJECTIVE:						
Evidence	The Role of Patient Navigators in Eliminating Health Disparities*					
Base:	"Patient navigation is a clinical tool that, when applied in the context of a biopsychosocial approach to health, particularly among ethnic populations, can play a significant role in improving individual and population health. Navigators are uniquely positioned to play an integral role in the changing environment of health care delivery by facilitating access to care, as well as addressing language and cultural barriers."					
	Care Coordination^					
	"Care coordination in the primary care practice involves deliberately organizing patient care activities and sharing information among all of the participants concerned with a patient's care to achieve safer and more effective care."					
Potential	Austin Association of Community Health Workers, local hospitals, coalitions, religious organizations,					
Partners:	assisted living, school clinics, home health, library, organizations in the WWA					
STRATEGIES	s:					
Strat. #(s)	Description					
9.3.1	Determine current list of community health and human services referral partners.					
9.3.2	Develop list of potential community health and human services referral partners.					
9.3.3	Promote Aunt Bertha (search and referral functions) among organizations in Williamson County.					
9.3.4	Sign up community partners onto Aunt Bertha.					
9.3.5	Organize and coordinate Aunt Bertha training.					
Data Source:	*Natale-Pereira A, Enard KR, Nevarez L, Jones LA. The Role of Patient Navigators in Eliminating Health Disparities.					
	;117:15.;^Agency for Healthcare Research and Quality. Care Coordination. 2016. Available from:					
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## Appendix D: List of Acronyms

ACHIEVE: Action Communities for Health, Innovation, and EnVironmental change

ASCD: Association for Supervision and Curriculum Development

**BTCS:** Bluebonnet Trails Community Services7 years

**CAPCOG:** Capital Area Council of Governments

CATRAC: Capital Area Trauma Regional Advisory Council

CDC: Centers for Disease Control and Prevention

**CHA:** Community Health Assessment

CHIP: Community Health Improvement Plan

**CIT**: Crisis Intervention Team

**DSHS**: Texas Department of State Health Services

**EMS:** Emergency Medical Services

**HHS:** Texas Health and Human Services

**HIE:** Health Information Exchange

HP2020: Healthy People 2020

**ISD:** Independent School District

LifeSteps: LifeSteps Council on Alcohol and Drugs

MAPP: Mobilizing for Action through Planning and Partnerships

MADD: Mothers Against Drunk Driving

MHTF: Mental Health Task Force

**NACCHO:** National Association of County and City Health Officials

NAMI: National Alliance on Mental Illness

**NPS:** National Prevention Strategy

**OEM:** Office of Emergency Management

**OTC:** Over-the-counter

**OWBC:** Opportunities for Williamson & Burnet Counties

PCP: Primary Care Provider

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#### Williamson County 2017-2019 Community Health Improvement Plan

PIO: Public Information Officer

PHAB: Public Health Accreditation Board

PHaMP: Public Health and Medical Preparedness Committee

**SAFE:** Stop Abuse for Everyone

SHAC: School Health Advisory Council

**SOC:** Systems of care

**TEA**: Texas Education Agency

TSS: Texas School Survey on Drugs and Alcohol

WCCHD: Williamson County and Cities Health District

WCSO: Williamson County Sherriff's Office

WG: Working Group

WIC: Women, Infants, and Children

WilCo: Williamson County

WSCC: Whole School, Whole Community, Whole Child

WWA: WilCo Wellness Alliance

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## Appendix E: Glossary of Terms

**Community Health Assessment (CHA):** A systematic examination of the health status indicators for a given population that is used to identify key problems and assets in a community. The ultimate goal of a community health assessment is to develop strategies to address the community's health needs and identified issues. A variety of tools and processed may be used to conduct a community health assessment; the essential ingredients are community engagement and collaborative participation (6).

**Community Health Improvement Plan (CHIP):** A long-term, systematic effort to address public health problems on the basis of the results of community health assessment activities and the community health improvement process. This plan is used by health and other governmental education and human service agencies, in collaboration with community partners, to set priorities and coordinate and target resources (6).

**Coalition:** Collection of individuals and organizations working together to achieve specifics goals (13).

**Texas Health and Human Services (HHS):** In September 2016, Texas began transforming how it delivers health and human services to qualified Texans. The transformed HHS is made up of the following agencies and departments: Texas Health and Human Services, Internal Audit, Office of Inspector General, Texas Department of Aging and Disability Services, Texas Department of Family and Protective Services, Texas Department of State Health Services, and Texas Department of Assistive and Rehabilitative Services.

**U.S. Department of Health and Human Services:** The federal agency that oversees CMS (Centers for Medicare and Medicaid Services), which administers programs for protecting the health of all Americans, including Medicare, the Marketplace, Medicaid, and the Children's Health Insurance Program.

Goal: Broad or general statement of desired change or end date (12).

**Health:** State of complete physical, mental and social well-being and not merely the absence of disease or infirmity.

**Health disparities:** Preventable differences in the burden of disease, injury, violence, or opportunities to achieve optimal health that are experienced by socially disadvantaged populations.

**Health outcomes:** Change in the health status of an individual, group or population that is attributable to a planned intervention or series of interventions, regardless of whether such an intervention was intended to change health status (12).

**Healthy People 2020 (HP2020)**: Provides science-based, 10-year national objectives for improving the health of all Americans (10).

**National Association of County and City Health Officials (NACCHO):** An association with members from 2,800 local health departments across the United States that seeks health, equity, and security for all people in their communities through public health policies and services. NACCHO's mission is to be a leader, partner, catalyst, and voice for local health departments in order to ensure the conditions that promote health and equity, combat disease, and improve the quality and length of all lives (6).

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**National Prevention Strategy (NPS)**: Focuses on prevention "by integrating recommendations and actions across multiple settings to improve health and save lives" (9).

**Objectives:** Specific measurable products of your intervention. Objectives should be SMART: specific, measurable, achievable, realistic, and time-framed (12).

**Percent:** A ratio "out of 100." Example: 75% means 75 out of 100.

**Population:** The total of all individuals in a given area.

**Performance Measures:** Measures that quantity how well a strategy's tactic(s) are working or "performing" (12).

Qualitative data: Non-numerical information often presented in narrative form.

**Rate:** Occurrence of a disease within a population in a given time period expressed as a ratio. Example: 5.0 per 100,000 mean 5 cases for every 100,000 people.

**Stakeholders**: All persons, agencies and organizations with an investment or stake in the health of the community and the local public health system.

**Strategy:** General approach or a collection of actions that has a possible chance of achieving the objectives. Broad strategies allow for flexibility during implementation (12).

**Women, Infants, and Children (WIC) Program:** A federal program that provides nutritious foods, breastfeeding support and nutrition education to low-income pregnant, postpartum and breastfeeding women, and infants and children until 5 years of age who are found to be at nutritional risk.

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# Appendix G: Document Revision Log

Version Number	Date Approved	Approved by	Brief Description	Affected Page Number(s)
1.0	January 11, 2017	Matt Richardson	External Version 1 Published	

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